Guidelines for Educators and Administrators for Implementing Section 504 of the Rehabilitation Act of 1973—Subpart D

New Mexico Public Education Department 300 Don Gaspar Santa Fe, New Mexico 87501

March 2010



Special Notices

The U.S. Department of Education's Office for Civil Rights (OCR)

has jurisdiction over Section 504. Its primary responsibilities include investigating complaints, conducting compliance reviews, and providing technical assistance. A special note that these materials should be considered just guidance and might not reflect the Office for Civil Rights and/or recent court cases. It is always best to check with the schools district's legal staff for the final word. The regional OCR office representing New Mexico is located at

U.S. Department of Education Office of Civil Rights, Region VIII 1244 Speer Boulevard, Suite 310 Denver, Colorado 80204-3582 (303) 844-5695, TTY (303) 844-3417

Website: http://www.ed.gov/about/offices/list/ocr/index.html

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New Mexico Public Education Department

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NMPED Quality Assurance Bureau

NMPED Special Education Bureau

NMPED School and Family Support Bureau

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Overviewof Section 504



New Mexico Public Education Department: Section 504 Guide

Section 504—An Overview

What is Section 504?

Section 504 is federal civil rights law under the Rehabilitation Act of 1973. It provides protection against discrimination for individuals with disabilities

How does Section 504 relate to schools?

Students in school settings fall under the protection of Section 504 and prohibits discrimination on the basis of disability from all school programs and activities in both public and private schools receiving direct or indirect federal funding. This also includes public charter schools. Section 504 could be a service option available to students with disabilities who have been evaluated and met Section 504 identification criteria. Section 504 is designed to provide equal access and fairness in general education to students with disabilities, thereby leveling the playing field for them through what is known as a Section 504 Accommodation Plan. It is **not** a plan designed to enhance a student's performance. It is only a plan to provide fairness and equal access to education.

Who is identified for a Section 504 Accommodation Plan?

A student is identified for and <u>entitled to</u> a Section 504 Accommodation Plan if an evaluation shows that the individual has **a mental or physical impairment that substantially limits one or more major life activities.** This determination is based on a current evaluation and made by a Section 504 team, including the parent.

Where does the process start? How does Section 504 relate to the state's Three-Tier Model of Student Intervention?

In New Mexico, the Student Assistance Team (SAT) is the starting point to consider whether or not a student needs to be evaluated for a Section 504 Plan. When a student has not responded positively to research-based interventions in a SAT intervention Plan and/or has a suspected disability, the SAT may determine that it needs to consider this option. Thus, a Section 504 Plan is a Tier 2 intervention of the state's Response to Intervention (RtI) framework.

Who makes up a Section 504 Team?

Responsibility for considering and developing a Section 504 Accommodation Plan consists of a core group that includes the principal or administrator, referring and/or classroom teacher, school counselor, and parents—virtually the same as the core members of the SAT. In fact, the SAT in many cases may also be the school's Section 504 Team.

Is Section 504 funded like other federal programs?

No. There is no State or federal funding provided to assist in complying with Section 504. All costs are the obligation of the general school district budget. Many schools have established a Section 504 line item in their general fund budget to cover necessary accommodations for individuals with disabilities.



What are the parts of the Section 504 law?

Section 504 has several areas of particular importance for schools:

- Subpart B—Employment Practices
- Subpart C—Program accessibility
- Subpart D—Requirements for pre-school, elementary, and secondary education
- Subpart E—Requirements for Post Secondary Education

A summary of all parts of the Section 504 regulations is included in the Appendix of this guide. This guide will primarily address and focus on Subpart D of the regulation which is relevant to schools.

All schools and public agencies must comply with the following seven requirements:

- Provide written assurances of nondiscrimination when applying for federal funds.
- Take steps to eliminate discrimination against individuals with disabilities.
- Appoint a 504/ADA Coordinator for local educational agencies with 15 or more employees to coordinate efforts to comply with this law.

—Best Practice— Even if a district/school has fewer than 15 employees, they should appoint a Section 504/ADA Coordinator.

- Develop an ongoing process to locate and identify children who are not receiving services.
- Provide public notice regarding nondiscrimination and responsibilities.
- Develop a grievance procedure.
- Conduct a self-evaluation of their programs and activities to ensure facilities are accessible and discriminatory practices are eliminated.

Three Required Elements of Section 504

- 1. The identification process for 504 is not the first step in determining the needs of students. The first step begins with the school's Student Assistance Team (SAT) process who determines if the student has a need that warrants evaluation.
- 2. The determination of impairment must limit a major life activity.
- 3. Limitation on the major overall life activity must be substantial, not mild or moderate.

Subpart D: Requirements for Preschool, Elementary, Middle Level/Junior High, and Secondary Education

Preschool, elementary, middle level/junior high, and secondary programs must take into account the needs of qualified persons with disabilities in determining the aid, benefits, or services to be provided under these programs or activities. The school must provide a free appropriate public education (FAPE) to students with disabilities in its jurisdiction who are identified under Section 504.

Although Section 504 does not require schools to develop an Individualized Education Program (IEP) with annual goals, it is required that the schools provide written documentation for each identified student. If the SAT suspects a need for accommodation, a referral should be made, evaluations conducted, and possible identification determined by a team knowledgeable about the student, including the parent. If the student is identified, the team might develop a Section 504 Accommodation Plan.

The quality of educational services provided to students with disabilities must be equivalent to the services provided to students without disabilities. Teachers, administrators, staff, and parents should receive ongoing training in the instruction of individuals with disabilities and be knowledgeable about the disability, appropriate materials, and equipment. The district's Section 504 Coordinator will be responsible to develop and implement staff and parent training. In addition, each school should appoint a 504 Representative for each school building

Responsibility

Section 504 falls under the *responsibility of general education*. The figure on the following page illustrates some obligations of general education under Section 504 and their relationship to school personnel roles. The school staff and parents should collaborate to help guarantee that students are provided with necessary accommodations. A student who is found to have a disability under Section 504 is served by the resources provided through general education.

In summary, it is important to keep in mind that some students who have physical or mental impairments that substantially limit their ability to participate in the education program are entitled to accommodations under Section 504. It is also important to remember that Section 504 is a management responsibility of general education.



Major Disability Laws: How They Relate

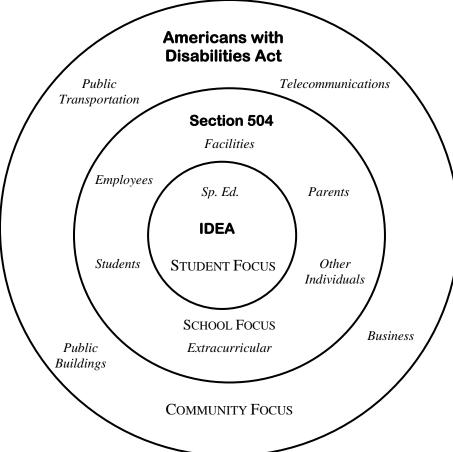
To understand Section 504, it is helpful to see how it relates to other relevant laws.

ADA—The ADA is federal law which provides civil rights protections to **all individuals** with disabilities in our society similar to those provided to individuals on the basis of race, color, sex, national origin, age, and religion. It guarantees equal opportunity for individuals with disabilities in public accommodations, employment, transportation, State and local government services, and telecommunications. The ADA was recently amended. Please refer to the 2009 ADA amendments for more information.

Section 504—While Congress intended Section 504 to be consistent with the Individuals with Disabilities Education Act (IDEA), Section 504 is more encompassing. The Section 504 definition of a disability is much broader, including any physical or mental disability that *substantially limits* one or more major life activities, including, but not limited to, learning. For public schools, Section 504 covers all students who meet this definition, even if they do not fall within an IDEA disability category. Students who qualify for Section 504 services do not automatically qualify for special education under IDEA and vice versa. The identification for Section 504 services must be based upon evaluations and conducted by a team of individuals knowledgeable about the student. Students who qualify for Section 504 may require accommodations through a Section 504 Accommodations Plan developed by the school's SAT/504 Team.

This team includes the parents. Section 504 is a Tier 2 intervention and service under New Mexico's Response to Intervention (Rtl) framework. (See pages 9 to 10.)

IDEA—This law defines eligible students as those have certain specific types of disabilities and who. because of those conditions. need special education (specially-designed instruction) and related services in order to benefit from their education provided through an **Individualized Education** Program (IEP) Services under the IDEA are a Tier 3 intervention in New Mexico. (See pages 9 to 10.)



The Three-Tier Model: How Section 504 Relates in New Mexico

An Introduction to the Three-Tier Model of Student Intervention: New Mexico's Response to Intervention (RtI) Framework

Rtl frameworks feature a conceptualized model of at least three tiers where the academic and/or behavioral interventions change, or become more intense, as student needs are addressed in each successive tier. The term three-tier model of intervention is borrowed from public health triage models that focus on levels of treatment based on need. Simply put, it is a model consisting of three well-defined and separate processes running on different levels within a system. The different tiers represent a change in how something is done or how supports are delivered—not student placement. In New Mexico, this principle has been applied to develop a model of student intervention in all public schools for all students K–12 as required by state rule at Subsection D of 6.29.1.9 NMAC. In some states, the model has also been applied to preschool.

Tier 1—Universal Screening/Appropriate Core Instruction with Universal Interventions

Tier 1 is designed to be preventative and proactive. So, the goal is for the majority (80%) of students in a school to respond successfully in the regular education classroom to appropriate core instruction based on state and district standards. If less than 80% of students lack mastery of the core program, the key tenet is that the curriculum, fidelity of instruction, and/or professional development needs are evaluated and adjusted. Through data analysis, the school must also determine if the proficiency problem is school-wide, grade, or classroom specific. Therefore, struggling students first receive assistance in Tier 1 through the teacher altering instructional components or utilizing universal interventions within the classroom or grade-level generally associated with differentiated instruction and/or high-yield instructional strategies. After one or two rounds of classroom interventions, a teacher may recognize that an individual student is struggling to learn the standard curriculum, working beyond the standard curriculum, or having difficulty maintaining appropriate behavior in the general education classroom. At that point, the student may be referred to Tier 2.

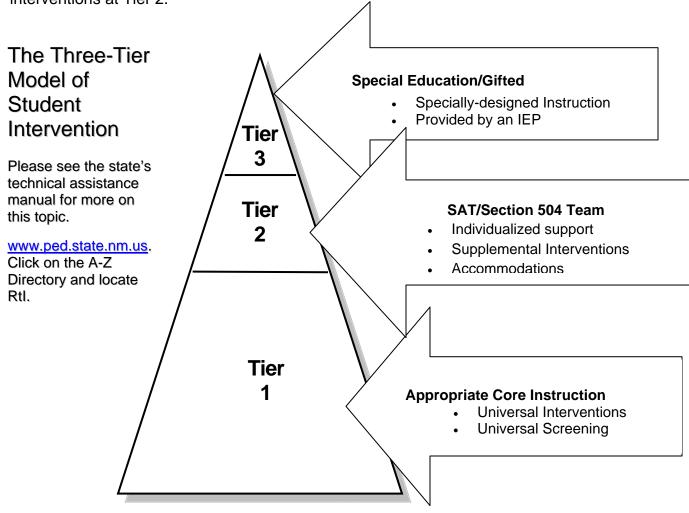
Tier 2—The Child Study Process by the Student Assistance Team (SAT) and/or the Section 504 Team

Tier 2 is designed to provide targeted, supplemental individualized support for a small percentage (15–20%) of students who are performing above or below standards in academics and/or behavior. Research-based interventions for these at-risk students are provided through a SAT Intervention Plan and/or a **Section 504 Accommodations Plan** as described in this manual. Tier 2 services are implemented within the classroom and provide increased frequency and duration of the instruction, reduced group size, individual tutoring, accommodations, and may use specialists to deliver the instruction. The SAT may also design specialized interventions like reteaching the core or social skills

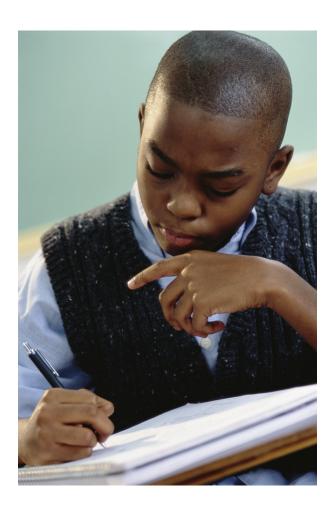
program, or replacing it. These interventions may be short-term or they may continue for an entire school year or more. In spite of a school's best efforts at delivering appropriate Tier 1 instruction, supplemented with Tier 2 interventions, a few students may not demonstrate a significant and positive response to intervention or have an obvious disability that requires specially-designed instruction. In those cases, the **SAT/504 Team** may refer those students to Tier 3.

Tier 3—Special Education/Gifted

Students formally referred to Tier 3 first receive a full initial evaluation to determine their possible need for services at this level. Tier 3 serves a very small percentage of students who demonstrate a need for special education under the IDEA, or the state criteria for gifted. Special education teachers, related service providers, and general education teachers provide Tier 3 interventions that consist of specially-designed instruction, supplementary aids and services, and related services as necessary. Tier 3 interventions are provided to a student through an **Individualized Education Program (IEP)** that is solely developed and monitored by an IEP Team. Students who are evaluated for special education, but do not qualify, are referred back to the **SAT/504 Team** for further interventions at Tier 2.



ProceduralRequirements



Some Procedural Requirements under Section 504*

To be in compliance with Section 504, districts/schools must do the following:

- 1. Provide written assurance of nondiscrimination whenever the school receives federal money (e.g., on the LEA application). [34 CFR § 104.5(a)]
- 2. Designate an employee to coordinate compliance with Section 504 (required if there are 15 or more employees—recommended for all). [34 CFR § 104.7(a)]
- 3. Adopt and implement grievance procedures, which incorporate due process standards, to resolve complaints of discrimination. While providing for mediation is a best practice, developing the grievance procedures for the complaint process and due process hearings are mandatory for a recipient of federal funds that employs 15 or more persons. [34 CFR § 104.7(b)].
- 4. Provide notice to students and parents stating that the agency does not discriminate on the basis of disability. The notification shall identify the employee responsible for coordination compliance with Section 504 (if more than 15 employees). Notice must be included in student/parent handbook. [34 CFR §104.8] See Appendix B—Sample Forms—Form B(1).
- 5. Identify and locate qualified children with disabilities within their jurisdiction who are not receiving a public education.
- Annually notify persons with disabilities and their parents or guardians of the school's responsibilities under Section 504 to identify and locate every qualified child with a disability who is not receiving a public education. [34 CFR § 104.32(b)]
- 7. Provide parents or guardians with procedural safeguards:
 - a. Notice of their rights
 - b. An opportunity to review relevant records
 - c. An impartial hearing: It is important that parents or guardians be notified of their right to request a hearing regarding the identification, evaluation, or educational placement of individuals with disabilities and to be represented by counsel. [34 CFR § 104.36]
 - d. Review procedures: Compliance with the procedural safeguards under the IDEA is one way of meeting these requirements.
- 8. Conduct a self-evaluation of the school facilities, programs, and policies to ensure that discrimination is not taking place. [34 CFR § 104.6 (c)] This study is conducted with help from interested persons, including persons with disabilities.

^{*}Adapted from Perry Zirkel.

Discussion of the Eight Procedures

The following are suggested school district procedures. The school district staff should develop procedures and, if appropriate, have the school board develop policy regarding civil rights issues.

Procedure One: Written Assurance

Whenever a district applies for State or federal monies, it must assure that it does not discriminate on the basis of race, sex, color, national origin, age, or disability by signing assurance forms. This requirement is done routinely by all districts when they complete an application for funds.

Procedure Two: Section 504 Coordinator

The general provisions of Section 504, together with other federal nondiscrimination laws, require the designation of a person to coordinate the district's efforts to comply with these laws. Coordination activities could include some or all of the following suggested responsibilities:

- Ensure nondiscriminatory educational practices
- Establish and monitor a Section 504 referral/identification/review process
- Maintain data on Section 504 referrals
- Conduct staff and parent awareness and training activities concerning Section 504 requirements
- Implement Section 504 grievance procedures for the district
- Monitor the local Section 504 budget
- Consult with the director of special education
- Serve as a liaison with the State Section 504 Coordinator
- Serve as the liaison with the regional Office for Civil Rights

The Section 504 Coordinator could be someone already employed by the district. A general education administrator or school counselor who is knowledgeable about federal laws and regulations would be preferred. See Appendix B: Sample Form; Form B(1). In addition, it is best practice for each school to designate a Section 504 Representative to coordinate the district's Section 504 Coordinator. A member of the school's SAT/Section 504 Team would make a good Section 504 Representative for the school.

Procedure Three: Grievance Procedures

General Information

If any person believes that the district or any of its staff or schools have inadequately applied the regulations of Section 504 of the Rehabilitation Act of 1973, he/she may initiate a grievance with the district's Section 504 Coordinator. The grievance procedures must explicitly state and make clear to the individual(s) involved that a complaint can be made to the regional office of U. S. Department of Education's Office for Civil Rights (OCR) without going through the district's grievance procedures. The grievance procedures are meant to provide for a prompt and equitable resolution of a complaint. OCR is the governmental agency that administers Section 504, therefore, the NMPED does not accept, investigate, or resolve 504 complaints.

Local Grievance Procedures

The 504 Coordinator, on request, will provide a copy of the district's grievance procedure and investigate all complaints in accordance with this procedure. The procedure must contain a description of the types of complaints covered by the grievance procedure and a description of the investigative appeals process. The grievance procedure includes a statement that a copy of each of the acts and the regulations on which the notice is based may be found in the Coordinator's office.

The person and/or parent of a child with a disability who believes he/she has been discriminated against based on disability shall discuss the grievance with, and give the completed grievance form to, the Section 504 Coordinator who shall, in turn, investigate and reply to the complainant.

Suggested Procedures/Timelines

Step 1. A written grievance form signed by the complainant shall be submitted to the Section 504 Coordinator. The Coordinator shall further investigate the matters of grievance and reply in writing to the complainant within 10 (ten) business days.*

Step 2. If the complainant wishes to appeal the decision of the Section 504 Coordinator, he/she may submit a signed statement of appeal to the Superintendent of Schools within 10 business days* after receipt of the Coordinator's response. The Coordinator and Superintendent cannot be the same individual. The Superintendent shall meet with all parties involved, formulate a conclusion, and respond in writing to the complainant within 10 business days.**

Step 3. If the complainant remains unsatisfied, he/she may appeal through a signed written statement to the local board of education within 10 business days of his/her receipt of the Superintendent's response in Step 2. In an attempt to resolve the grievance, the board shall meet with the concerned parties and their representative within 40 days of the receipt of such an appeal. A copy of the

board's disposition of the appeal shall be sent to each concerned party within 10 business days of this meeting.

Federal Complaint Procedures (Formal)

The complainant may file a complaint with the Office for Civil Rights (OCR) at any time before, during, or after the local grievance procedures. The contact information for the regional office is as follows:

Office for Civil Rights
Federal Office Building
1244 Speer Boulevard, Suite 310
Denver, CO 80204-3582.
(303) 844-5695 TTY (303) 844-3417.

The website for the Denver office is www.ed.gov/about/offices/list/OCR/index.html. The general website for OCR is http://www.ed.gov/ocr Filing a grievance is not the same as filing a request for a due process hearing, which is discussed later.

Office for Civil Rights Complaint Process

An individual or an organization may file a complaint with the regional Office for Civil Rights (OCR) in Denver, Colorado. An OCR complaint must be filed, in writing, within 180 days after the alleged discriminatory act or from the time the person becomes aware of the alleged discriminatory act. In certain cases, OCR will consider complaints where more than 180 days have elapsed.

Anyone wishing to file a formal complaint with OCR should submit in writing the following information in a letter or on the Discrimination Complaint Form available from OCR regional offices:

- Name, address, and phone (a daytime telephone number is helpful)
- A general description of the person(s) or class of persons injured by the alleged discriminatory act(s) (names of the injured person(s) are not required)
- The name and location of the agency that committed the alleged discriminatory act(s), as well as the name of the "injured" person.
- A description of the alleged discriminatory act(s) in sufficient detail to enable OCR to understand what occurred, when it occurred, and the basis for the alleged discrimination (race, sex, color, national origin, age, or disability)

A school may not retaliate against any person who has made a complaint, testified, assisted, or participated in any manner in an investigation.



^{*}These are suggested grievance timelines.

^{**}If the Superintendent also serves as the Section 504 Coordinator, the appeal must go to another individual or the school board.

Mediation

Mediation is not a requirement under Section 504. Most of the time, parents and school staff agree upon issues regarding evaluation, eligibility, program, and placement of students with disabilities. However, there are times when disagreement occurs.

Conflict is often inevitable, but it need not produce negative results. If the parent and school are unable to resolve a conflict concerning a student with a disability, then mediation is an available alternative to a long and expensive due process hearing.

—Best Practice—

—Best Practice— Every attempt should be made to resolve any differences between the school and parents before a complaint is filed and/or before the Office for Civil Rights is contacted. Mediation is an excellent technique to resolve differences.

The mediator is a neutral third party and, therefore, has no power to make a decision regarding the dispute. He or she will listen to the views of each party and will assist the parties in developing their solution to the problem. The mediator has been trained to handle Section 504 disputes.

Mediation is completely voluntary. It should not interfere with any procedural safeguards, including filing a grievance with the district requesting a due process hearing or filing a complaint with OCR. Mediation costs are the responsibility of the school.

A trained mediator works with both parties to guide them toward a mutually satisfactory solution in the best interest of the student and in compliance with Section 504 regulations. This occurs at a non-adversarial meeting that is more structured than a parent-school conference, but less formal than a due process hearing. Parents and schools are encouraged to try mediation before relying on more formal procedures such as the grievance procedures, complaints to OCR, or due process hearings.

Section 504 Due Process Hearing

Due Process is defined as an opportunity to resolve a dispute between parents and schools over the decisions made and/or procedures used by the school under Section 504. A Section 504 due process hearing may be called at the request of the school or a parent, guardian, or surrogate parent of the student. It is required that parents or guardians be notified of their right to request a hearing regarding a dispute over the identification, evaluation, or educational placement of a student with disabilities being served or considered for Section 504.

Things to know about a Section 504 Due Process hearing are as follows:

- The proceedings will be presided over and decided by an impartial hearing officer, who is not the same individual as the Section 504 Coordinator. An impartial hearing officer is a person selected to preside at a due process hearing to ensure that proper procedures are followed and to ensure the protection of the rights of both parties.
- A copy of the hearing officer's decision shall be delivered to the school and the parent or guardian following completion of the hearing. Following IDEA procedures and timelines is one way to comply with Section 504 due process hearing requirements.
- Section 504 hearings are conducted by the schools. School districts must establish procedures for conducting the hearings, including timelines for issuing a final decision.
- Documentation of the events of the due process hearing will be maintained at the school office and shall be available for review upon request by the parents or involved parties. Although not required, a written or verbatim recording of the due process hearing would be one way to provide this documentation.
- If the school proposes to change the student's 504 placement and the parent files a request for a hearing, the school is obligated to maintain the student's 504 placement until administrative proceedings are completed.



Procedure Four: General Notice to Students, Parents, Employees, and Other Individuals

Sample Notice

Section 504 of the Rehabilitation Act And Americans with Disabilities Act

Notice of Nondiscrimination Applicants for admission and employment, students, parents, persons with disabilities, employees, and all unions or professional organizations holding collective bargaining or professional agreements with the _______ are hereby notified that this district does not discriminate on the basis of race, sex, color, national origin, age, or disability in admission or access to, or treatment or employment in, its programs and activities. Any person having inquiries concerning the district's compliance with the regulations implementing Title VI, Title IX, The Americans

Any person having inquiries concerning the district's compliance with the regulations implementing Title VI, Title IX, The Americans with Disabilities Act (ADA) or Section 504 is directed to contact the following individual who has been designated by the district to coordinate efforts to comply with the regulations regarding nondiscrimination:

Name	
Title:	
Phone:	

Recommendations for notice dissemination

- School district website
- Staff, parent, and student handouts
- Annual mailing to staff/parents
- Bulletin boards
- Student/parent handbooks
- Professional contracts
- School district website
- Job announcements
- Bottom of school district letterhead
- On important school district documents



Procedure Five: Locate and Identify (Child Find)

The district shall maintain an ongoing program to find unserved children who might qualify for special education or Section 504 services. This is known as **Child Find.** To encourage the use of services and ongoing assistance at the earliest age possible, the following methods could be used to identify unserved children.

- Develop a series of spot announcements for all local news media.
- Create a series of posters to be placed in post offices, city hall, schools, and other public buildings.
- Distribute a referral form to such public and private agents as hospital administrators, public health officers, social welfare offices, private medical practitioners, public nursery schools, and/or child-care and Head Start directors.

Section 504 or special education referrals resulting from Child Find efforts are sent to district's Child Find Office. That office will then direct the referral to a district administrator or school, as appropriate.



Procedure Six: Notice to Parents and Individuals with Disabilities

Sample Notice

NOTICE

Programs for Students with Disabilities under Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990

Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act prohibit discrimination against persons with a disability in any program receiving federal financial assistance. Federal regulations at 34 CFR 104.3 (j) (i) define a person with a disability as anyone who . . .

Has a mental or physical impairment which substantially limits one or more major life activities such as caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working.

The district has the responsibility to provide accommodations and services to identified individuals with disabilities. The district acknowledges its responsibility under Section 504 to avoid discrimination in policies and practices regarding its personnel and students. No discrimination against any person with a disability shall knowingly be permitted in any program or practice in the district.

Recommendations for notice dissemination

- Brochure to parents upon referral
- Bulletin boards
- School district website
- Professional contracts

- Job announcements
- Staff workrooms
- Annual mailing to staff
- School district website



Procedure Seven: Parent and Student Rights under Section 504

Sample Notice

The following is a description of student and common parent rights under Section 504 and other federal laws. The intent of the law is to keep you fully informed concerning decisions about your child and to inform you of your rights if you disagree with any of these decisions.

You have the right to the following:

- Have your child take part in and receive benefits from public education programs without discrimination based on a disability.
- Receive notice with respect to identification, evaluation, program, or placement of your child.
- Have your child receive a free appropriate public education. This includes
 the right to be educated with other students to the maximum extent
 appropriate. It also includes the right to have the school make reasonable
 accommodations to allow your child an equal opportunity to participate in
 school and school-related activities.
- Have your child educated in facilities and receive services comparable to those provided for students without disabilities.
- Have evaluation, educational, and placement decisions made based upon a variety of information sources and by individuals who know the student, disability, evaluation data, and placement options.
- Give your child an equal opportunity to participate in nonacademic and extracurricular activities offered by the school.
- Examine all relevant records relating to decisions regarding your child's identification, evaluation, educational program, and placement.
- File a local grievance with your school if you feel your child is being discriminated against because of their disability.
- Request a due process hearing to help resolve issues with the school.
- File a formal complaint with the regional Office for Civil Rights. The office is part of the U.S. Department of Education. The regional office is located at 1244 Speer Boulevard, Suite 310, Denver, Colorado, 80204-3582. This can be in addition to or in lieu of a school grievance or due process hearing.

If both a district-level grievance and formal OCR complaint are filed, OCR will have jurisdiction.

Procedure Eight: Self-Evaluation

A self-evaluation to determine possible discrimination involving school facilities, programs, activities, and policies is a requirement of both Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. Any district/school that employs **15 or more employees** shall conduct such an evaluation and develop a transition plan that outlines how the school will eliminate any form of discrimination. The self-study should be on file and available for public inspection. It should be noted that the self-evaluation under Section 504 is technically not valid, but the school district should have an ADA self-evaluation on file.

The following are key considerations when conducting the self-evaluation:

- Evaluate facilities, programs, and policies for possible discriminatory practices.
- Involve other individuals, including persons with disabilities.
- Develop a Section 504 transition plan that outlines any modifications that will be necessary. This plan identifies facilities, programs, and policies that could be discriminatory and how the school intends to solve the problems.
- Modify any policies, facilities, or practices that do not meet the requirements of Section 504 or ADA, after consultation with others, including persons with disabilities.
- Take appropriate remedial steps to eliminate the effects of any discrimination resulting from policies and practices.
- Keep a copy of the self-evaluation on file for public inspection.
- Conduct periodic updates of the self-evaluation.
- Ensure all new policies are nondiscriminatory.
- Ensure all new facilities are accessible for individuals with disabilities.

Instructions and forms for conducting a self-assessment are available in the appendices of this document or from the Office for Civil Rights (www.ed.gov/about/offices/list/OCR/index.html).



Everyone Has Section 504 Responsibilities

The following are suggested 504/ADA responsibilities for parents and school staff:

Student and Parent

- Be involved in suggesting accommodations.
- Participate in Section 504 meetings.
- Benefit from the program.

School Principals, Certified, and Classified Staff

- Conduct nondiscriminatory practices in classrooms.
- Refer/identify/evaluate students, as appropriate.
- Encourage parent involvement.
- Develop and implement program modifications and accommodations.
- Designate a Section 504 Representative for the building.

504 Coordinator

- Coordinate Section 504 processes and training for the district.
- · Provide staff and parent training.
- Manage Section 504 grievance procedures.
- Help conduct the self-evaluation.

Superintendent

- Designate a district Section 504 Coordinator.
- Provide written notice to parents, students, school personnel, and community members of the name and contact information of the 504 Coordinator.
- Provide continuing notice to students/employees.

School Board

- Establish policies of nondiscrimination.
- Develop grievance procedures.
- Develop hearing procedures.

. Identification,

Evaluation,

and Determination of Section 504 Services



Section 504 Identification

The following is the identification criteria for a student to receive accommodations under Section 504.

A person may be considered disabled under the definition of Section 504 if the individual

1. Has a mental or physical impairment that <u>substantially limits</u> one or more of such person's major life activities.

"Major life activities" include functions such as the following:

- caring for one's self
- walking
- seeing
- speaking
- learning
- breathing
- sleeping
- standing
- lifting
- reading

- concentrating
- thinking
- communicating
- working
- helping
- eating
- bending
- operation of a bodily function

When a condition does not substantially limit a major life activity, the individual does not qualify for services under Section 504.

- 2. Has a record of such an impairment.
- 3. Is regarded as having such an impairment.

Important:

The second and third prongs of the definition <u>only</u> become a factor if discrimination or negative action has occurred because of the "record" or "history" or is regarded as having an impairment. **See page 89, FAQ 37.**

Major Life Activities

The ADA Amendments of 2009 included the major life activities in the law and added several new activities. The list is not exhaustive. Listed below are the activities in the ADA. The new ones are bolded.

Major life activities include, but are not limited to, caring for oneself, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, communicating, and working. 42 U.S.C. 12102(4)(a)(2)(A).

It also includes the operation of a major bodily function as follows:

For purpose of paragraph (1), a major life activity also includes the operation a major bodily function, including but not limited to, functions of the immune system, normal cell growth, digestive, bowel, bladder, neurological, brain, respiratory, circulatory, endocrine, and reproductive functions. 42 U.S.C. 12102(4)(a)(2)(B).

Impairment/Disability

Notice that this definition draws a distinction between and "impairment" and a "disability." There are many more people with "impairments" than there are people with "disabilities." The difference lies in the effect the impairment has on the person. If the impairment causes a "substantial limitation" of a "major life activity" then the person has a "disability." If the impairment does not "substantially limit" the person, then it is just an impairment, not a disability.

Substantial Limitation

The determination of substantial limitation must be made on a case-by-case basis with respect to each individual student. The Section 504 regulatory provision at 34 C.F.R. 104.35 (c) requires that a group of knowledgeable persons draw upon information from a variety of sources in making this determination.

Neither the ADA nor Section 504 provide a definition of this critical term. The ADA amendments simply state:

The term "substantially limits" shall be interpreted consistently with the findings and purposes of the ADA Amendment Act of 2008. 42 U.S.C. 12102(4)(a)(4)(B).

For many years the Equal Employment Opportunity Commission (EEOC) has defined "substantially limits" as follows:

- i. unable to perform a major life activity that the average person in the general population can perform; or
- ii. significantly restricted as to the condition, manner, or duration under which an individual can perform a major life activity as compared to the condition, manner, or duration under which the average person in the general population can perform that same major life activity. 29 C.F.R. 1630.2(j).

Mitigating Measures

The determination of whether an impairment substantially limits a major life activity shall be made without regard to the effects of mitigating measures such as:

- Medication, medical supplies, equipment, or appliances, low-vision devices (which do not include ordinary eyeglasses or contact lenses), prosthetics including limbs and devices, hearing aids and cochlear implants or other implantable hearing devices, mobility devices, or oxygen therapy equipment and supplies;
- II. Use of assistive technology;
- III. Reasonable accommodations or auxiliary aids or services; or
- IV. Learned behavioral or adaptive neurological modifications. 42 U.S.C. 12102(4)(a)(4)(E)(i).

So under the 2009 ADAA, students and employees are disabled under Section 504 if they have a physical or mental impairment that WOULD substantially limit them in a major life activity IF THEY WERE NOT taking advantage of mitigating measures.

Temporary Impairments

A temporary impairment does not constitute a disability for purposes of Section 504 unless its severity is such that it results in a substantial limitation of one or more major life activities for an extended period of time. The issue of whether a temporary impairment is substantial enough to be a disability must be resolved on a case-by-case basis, taking into consideration both the duration (and expected duration) of the impairment and the extent to which it actually limits a major life activity of the affected individual.

Procedural Safeguards

School districts are required to establish and implement procedural safeguards that include notice, an opportunity for parents to review relevant records, an impartial hearing with opportunity for participation by the student's parents or guardian, representation by counsel and a review procedure. Many school districts modify their special education parent rights for Section 504.

General Section 504 Procedures: An Overview

The following are suggested Section 504 procedures for determining identification for Section 504 accommodations.

If the school has reason to suspect that because of a disability, a student needs accommodations in the general educational environment in order to have equally effective participation in the school program, then the school must notify the parent of the need for an individual evaluation and evaluate the student. If the student then qualifies for a Section 504 Plan, a plan is developed and implemented. In New Mexico, schools are required to have a Student Assistance Team (SAT). The Section 504 referral and identification procedures occur through the SAT process. The school's SAT wears the hat of the Section 504 Team, as needed.

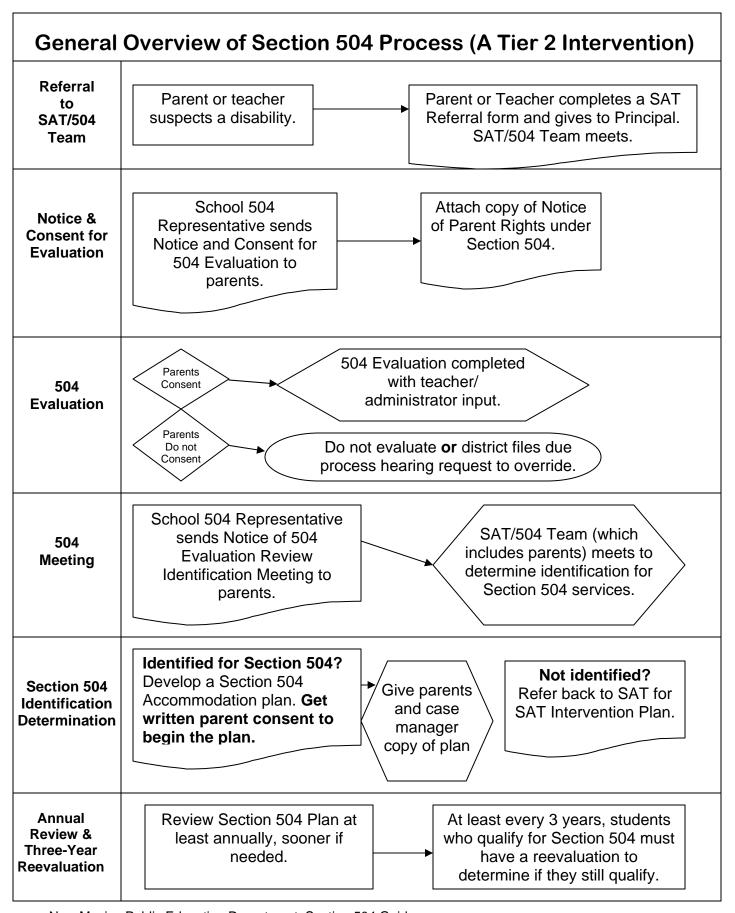
First, the SAT/504 process determines the need for the evaluation. The evaluation must be sufficient to assess the nature and extent of the educational impact of the disability so that appropriate educational services can be determined. Identification of services that are needed must be made by a group of persons knowledgeable about the student and based on evaluation data.

Decisions about Section 504 identification must be documented in the student's SAT or Section 504 file. Once a Section 504 Plan is developed, it is reviewed at least yearly or whenever any member of the 504 Team believes it is necessary. A case manager, who is often the school's 504 Representative, must be assigned to complete and manage each Section 504 student file. A student's Section 504 Plan must be provided in the least restrictive environment, most likely the general education classroom.

Under Section 504, parents or guardians must be provided with notice of any action that changes the identification, evaluation program, or placement of their child. **Written consent for initial evaluation and initial placement is required.** The parents should be included in the evaluation, identification, and placement process whenever possible. Parents or guardians have the right to file a grievance, request mediation, ask for a due process hearing, or file a complaint with the regional Office for Civil Rights in Denver, Colorado or at http://www.ed.gov/ocr, if they disagree with the school's actions.

—Best Practice—

Parent participation should always be encouraged throughout the Section 504 process.



Process for Determining the Need for a Section 504 Plan

The district's Section 504 Coordinator and school's Student Assistance Team (SAT) should ensure that the following process occurs. There are sample forms available in Appendix B for each step of this process. Please also see the Tier 2 Child Study Process and the Section 504 overview contained in the state's technical assistance manual: *The Student Assistance Team and the Three-Tier Model of Student Intervention* available at www.ped.state.nm.us. Click on the Response to Intervention (Rtl) under the A-Z Directory on the homepage.

SAT Referrals

1. When a student is experiencing difficulty or has impairment, he or she should be referred to the school's SAT. Referrals to the SAT are accepted from parents and/or the student's teacher and filed with the building administrator.

Tier 2—SAT Interventions and Decision Rules for Evaluation

- 2. The SAT, which includes the parents (and the student as appropriate), meets to discuss the concerns. The presenting problem(s) and previous remedies are considered and reviewed. The review/discussion should include all current information, performance data, and recommendations.
- 3. The SAT suggests research-based intervention strategies to help correct the difficulties. The SAT determines if a SAT Intervention Plan is warranted, and, if so, develops the written SAT plan.
- 4. The SAT plan is implemented in the classroom and reviewed after a defined period of time (no more than 18 weeks, monitored at weekly or biweekly increments). If data from progress monitoring shows that the response to this intervention was unsuccessful, the SAT can make a referral to another program for evaluation. (**Section 504**, special education under the IDEA, Title I, or other district program, as appropriate)
- 5. The SAT may also determine at Step 2 above that the nature of the student's difficulty warrants an immediate referral to another program for evaluation. Or a parent may request an evaluation, and the school must then respond to that request one way or another. **Important:** If the student has an obvious disability or is in obvious crisis, the SAT should not delay in making a referral for a Section 504 evaluation or an initial evaluation under the IDEA.

A word about **temporary disabilities**—The issue of whether a temporary impairment is substantial enough to be a disability and warrant evaluation or intervention must be resolved on a case-by-case basis, taking into consideration both the duration (or expected duration) of the impairment and the extent to which it actually substantially limits a major life activity. **See federal interpretation on page 88, FAQ 34.**

Evaluation for Section 504—Notification

6. The Section 504 regulations require school districts to individually evaluate a student before providing the student with a Section 504 plan. The school notifies the parents, in writing, of the school's reason and intent to conduct an evaluation under Section 504. The notice should include a description of the evaluation and of a copy the procedural safeguards (parents' rights) under Section 504.

Written Consent for Evaluation

- 7. Section 504 requires written parental permission for initial evaluations.
- 8. If a parent refuses consent for an initial evaluation and a school district suspects a student has a qualifying impairment, Section 504 regulations provide that school districts *may* use due process hearing procedures to override the parents' denial of consent.

Evaluation

9. The school evaluates a student suspected of having a qualifying impairment under Section 504. Tests used for this purpose must be selected and administered so as best to ensure that the test results accurately reflect the student's aptitude or achievement or other factors being measured rather than reflect the student's impairment, except where those are the factors being measured. Section 504 also requires that tests and other evaluation materials include those tailored to evaluate the specific areas of educational need and not merely those designed to provide a single intelligence quotient. The tests and other evaluation materials must be validated for the specific purpose for which they are used and appropriately administered by trained personnel. (See quidance about Section 504 evaluations.)

Identification

- 10. The SAT, now wearing the hat of the Section 504 team, meets and analyzes the evaluation data to determine if the student has a mental or physical impairment that substantially limits a major life activity. The impairment must substantially limit one or more major life activities in order to qualify a student for protection under Section 504. The determination of what constitutes a substantial limitation must be made on a case-by-case basis with respect to each individual student.
- 11. The Section 504 regulations require the Section 504 Team to draw from a variety of sources in the identification determination process so that the possibility of error is minimized. The information obtained from all such sources must be documented and all significant factors related to the student's learning process must be considered. These sources and factors may include aptitude and achievement tests, teacher recommendations, physical condition, social

and cultural background, and adaptive behavior. It is unacceptable to rely on presumptions and stereotypes regarding persons with disabilities or classes of such persons.

Written Consent for Section 504 Placement

12. Written consent from the parent is required for an initial Section 504 placement.

Section 504 Accommodation Plan/Services

- 13. Factors to be considered for plan/service options by a group of individuals knowledgeable about the student and his/her disability and evaluation are as follows:
 - a. Evaluation results
 - b. Section 504 identification determination
 - c. The student's unmet needs
 - d. Services and/or accommodations based on needs
 - e. Least restrictive environment for services
 - f. Discussion of and plan for possible staff training

Implementation

- 14. The Section 504 Team makes decisions regarding the necessary accommodations/services to allow for the student's disability. Parents (and students, as appropriate) should be consulted and given the opportunity for input regarding the accommodations.
- 15. The accommodations and/or services are documented on a Section 504 Plan form (see Appendix B) and implemented.
- 16. A Section 504 Case Manager is designated to coordinate the student's plan.

Review

17. Each student's Section 504 Plan is reviewed at least annually—sooner if warranted.



Red Flags! for Considering Possible Accommodations and/or Services under Section 504

- When a student is referred to the SAT and does not respond to research-based interventions after a specified period of time. All referrals for Section 504 or special education evaluations should be made through the school's SAT.
- When a student is evaluated and does not qualify for special education services under the IDEA
- When a parent frequently expresses a concern about their child's performance
- When **suspension or expulsion** is being considered for any student
- When **retention** is being considered for any student
- When a student shows a pattern of not benefiting from instruction
- When a student returns to school after a serious illness or injury
- When a student exhibits a chronic health condition
- When a student is homebound.
- When a student has been identified as having attention deficit disorder (ADD)
 or attention deficit hyperactivity disorder (ADHD)
- When substance abuse is an issue—the individual must have stopped using the substance and should either be in rehabilitation or have gone through the rehabilitation process.
- When a disability of any kind is known or suspected
- When a new building or remodeling is being considered
- When a student has a parent with a disability



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Strategies,Accommodations, andServices



See also

Appendix F

for Accommodation suggestions
related to
particular disabilities.

Strategies

The following is a list of possible strategies and accommodations for Section 504 identified students. Each case must be considered based upon the unique needs of the student. The SAT/Section 504 Team, which includes the parents, will make the decision about which accommodations are appropriate for each individual, identified student. There may be other strategies and accommodations found in New Mexico's *The Student Assistance Team (SAT) and the Three-Tier Model of Student Intervention Manual* at www.ped.state.nm.us or found at Intervention Central www.interventioncentral.org.

See also Appendix F for specific suggestions related to the category of disability.

Environmental Strategies

- Provide a structured learning environment.
- Adjust class schedule.
- Provide classroom aides and note takers.
- Modify nonacademic times such as lunch room and recess.
- Modify physical education.
- Change student seating.
- Provide use of a study carrel.
- Alter location of personal or classroom supplies for easier access or to minimize distraction.

Organizational Strategies

- Modify test delivery.
- Use tape recorders, computer-aided instruction, and other audiovisual equipment.
- · Select modified textbooks or workbooks.
- Tailor homework assignments.
- Use one-to-one tutorials.
- Provide peer tutoring.
- Set time expectations for assignments.
- Provide tests in segments so that student finishes one segment before receiving the next part.
- Highlight main ideas and supporting details in the book.

Behavior Strategies

- Resource: Addressing Student Behavior: A Guide for Educators available on the PED website at www.ped.state.nm.us. Check the A-Z Directory for this title.
- Use behavioral management techniques.
- Implement behavioral/academic contracts.
- Use positive reinforcements (rewards).
- Use consequences, as appropriate.
- Confer with the student's parents and other teachers.
- Establish a home/school communication system for behavior monitoring.
- Post rules and consequences for classroom behavior.
- Write a contract for student behavior.
- Offer social reinforcers (e.g., praise) for appropriate behavior.
- Establish daily/weekly progress report for the student.
- Implement self-recording of behaviors.

Presentation Strategies

- Tape lessons for the student.
- Provide photocopied material for extra practice (e.g., outlines, study guides).
- Require fewer drill and practice activities.
- Give both oral and visual instructions for assignments.
- Vary the method of lesson presentation:
 - a. Lecture
 - b. Small groups
 - c. Large groups
 - d. Audio visuals (e.g., filmstrips, study prints)
 - e. Peer tutors or cross-age tutors (e.g., take notes, monitor assignments, read aloud, listen)
 - f. Demonstrations
 - g. Experiments
 - h. Simulations
 - i. Games
 - j. One-to-one instruction with other adult
- Provide for oral testing.
- Ask student to repeat directions/assignments to ensure understanding.
- Arrange for a mentor to work with the student in his or her interest area or area of greatest strength.

Methodology Strategies

- Repeat and simplify instructions about in-class and homework assignments.
- Supplement oral instructions with visual instructions.
- Change instructional pace.
- Change instructional methods.

Curriculum Strategies

- Assess whether student has the necessary prerequisite skills. Determine whether
 materials are appropriate to the student's current interest and functioning levels.
- Use supplementary materials.
- Implement study skill strategies (survey, read, recite, review). Introduce definition of new terms/vocabulary and review to check for understanding.
- Limit amount of material presented on a single page.
- Provide a sample or practice test.
- Be aware of student's preferred learning style and provide appropriate instruction/materials.

100 Effective Accommodations/Services

The following accommodations/services can be used for students experiencing academic and/or behavioral difficulties. The SAT/Section 504 Team, which includes the parent (and student, as appropriate), will decide on the appropriate accommodations for each identified student.

- 1. Provide study carrels.
- 2. Use room dividers.
- Provide headsets to muffle noise.
- 4. Seat child away from doors/windows.
- 5. Seat near model (student or teacher).
- 6. Provide time-out area.
- 7. Rearrange student groups (according to instructional needs, role models, etc.).
- 8. Group for cooperative learning.
- 9. Vary working surface (e.g., floor or vertical surface such as blackboards).
- 10. Simplify/shorten directions.
- 11. Give both oral and written directions.
- 12. Have student repeat directions.
- 13. Have student repeat lesson objective.
- 14. Ask frequent questions.
- 15. Change question level.
- 16. Change response format (e.g., from verbal to physical, from saying to pointing).
- 17. Provide sequential directions (label as first, second, etc.).
- 18. Use manipulatives.
- 19. Alter objective criterion level.
- 20. Provide functional tasks (relate to child's environment).
- 21. Reduce number of items on a task.
- 22. Highlight relevant words/features.
- 23. Use rebus (picture) directions.
- 24. Provide guided practice.
- 25. Provide more practice trials.
- 26. Increase allocated time.

- 27. Use a strategy approach.
- 28. Change reinforcers.
- 29. Increase reinforcement frequency.
- 30. Delay reinforcement.
- 31. Increase wait time.
- 32. Use physical warm-up exercises.
- 33. Use specific rather than general praise.
- 34. Have a peer tutor program.
- 35. Provide frequent review.
- 36. Have student summarize at end of lesson.
- 37. Use self-correcting materials.
- 38. Adapt test items for differing response modes.
- 39. Provide mnemonic devices.
- 40. Provide tangible reinforcers.
- 41. Use behavioral contracts.
- 42. Establish routines for handing work in, heading papers, etc.
- 43. Use timers to show allocated time.
- 44. Teach self-monitoring.
- 45. Provide visual cues (e.g., posters, desktop number lines, etc.).
- 46. Block out extraneous stimuli on written material.
- 47. Tape record directions.
- 48. Tape record student responses.
- 49. Use a study guide.
- 50. Provide critical vocabulary list for content material.
- 51. Provide essential fact list.
- 52. Use clock faces to show classroom routine times.
- 53. Use dotted lines to line up math problems or show margins.
- 54. Provide transition directions.
- 55. Assign only one task at a time.
- 56. Provide discussion questions before reading.
- 57. Use word markers to guide reading.
- 58. Alter sequence of presentation.
- 59. Enlarge or highlight key words on test items.
- 60. Provide daily and weekly assignment sheets.
- 61. Post daily/weekly schedule.
- 62. Use graph paper for place value or when adding/subtracting two-digit numbers.
- 63. Provide anticipation cues.
- 64. Establish rules and review frequently.
- 65. Teach key direction words.
- 66. Use distributed practice.
- 67. Provide pencil grip.
- 68. Tape paper to desk.
- 69. Shorten project assignment into daily tasks.
- 70. Segment directions.
- 71. Number (order) assignments to be completed.

- 72. Change far-point to near-point material for copying or review.
- 73. Put desk close to blackboard.
- 74. Incorporate currently popular themes/characters into assignments for motivation.
- 75. Repeat major points.
- 76. Use physical cues while speaking (e.g., 1, 2, 3, etc.).
- 77. Pause during speaking.
- 78. Use verbal cues (e.g., "Don't write this down yet" or "This is important").
- 79. Change tone of voice, whisper, etc.
- 80. Use an honor system.
- 81. Collect notebooks weekly (periodically) to review student notes.
- 82. Reorganize tests to go from easy to hard.
- 83. Color code place value tasks.
- 84. Use self-teaching materials.
- 85. Do only odd or even numbered items on a large task sheet.
- 86. Use a primary typewriter or large print to create written material.
- 87. Provide organizers (e.g., cartons/bins) for desk material.
- 88. Teach varied reading rates (e.g., scanning, skimming, etc.).
- 89. Provide content/lecture summaries.
- 90. Use peer-mediated strategies (e.g., "buddy system").
- 91. Call student's name before asking a question.
- 92. Use extra spaces between lines of print.
- 93. Color code materials/directions.
- 94. Use raised-line paper.
- 95. Circle math computation sign.
- 96. Establish a rationale for learning.
- 97. Use hand signals to cue behavior (e.g., attention, responding).
- 98. Use advance organizers.
- 99. Help students develop their own learning strategies.
- 100. Provide calculators.





: APPENDICES



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Appendix A Section 504 of the Rehabilitation Act of 1973— Regulations

34 CFR Chapter 1, Section 104.31 Subpart D—Preschool, Elementary, and Secondary Education (December 13, 2000)

§ 104.31 Application of this subpart.

Subpart D applies to preschool, elementary, secondary, and adult education programs or activities that receive Federal financial assistance and to recipients that operate, or that receive Federal financial assistance for the operation of, such programs or activities.

§ 104.32 Location and notification.

A recipient that operates a public elementary or secondary education program or activity shall annually:

- (a) Undertake to identify and locate every qualified handicapped person residing in the recipient's jurisdiction who is not receiving a public education; and
- (b) Take appropriate steps to notify handicapped persons and their parents or guardians of the recipient's duty under this subpart.

§ 104.33 Free appropriate public education.

- (a) General. A recipient that operates a public elementary or secondary education program or activity shall provide a free appropriate public education to each qualified handicapped person who is in the recipient's jurisdiction, regardless of the nature or severity of the person's handicap.
- (b) Appropriate education. (1) For the purpose of this subpart, the provision of an appropriate education is the provision of regular or special education and related aids and services that (i) are designed to meet individual educational needs of handicapped persons as adequately as the needs of nonhandicapped persons are met and (ii) are based upon adherence to procedures that satisfy the requirements of §§ 104.34, 104.35, and 104.36.
- (2) Implementation of an Individualized Education Program developed in accordance with the Education of the Handicapped Act is one means of meeting the standard established in paragraph (b)(1)(i) of this section.
- (3) A recipient may place a handicapped person or refer such a person for aid, benefits, or services other than those that it operates or provides as its means of carrying out the requirements of this subpart. If so, the recipient remains responsible for ensuring that the requirements of this subpart are met with respect to any handicapped person so placed or referred.

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- (c) Free education--(1) General. For the purpose of this section, the provision of a free education is the provision of educational and related services without cost to the handicapped person or to his or her parents or guardian, except for those fees that are imposed on non-handicapped persons or their parents or guardian. It may consist either of the provision of free services or, if a recipient places a handicapped person or refers such person for aid, benefits, or services not operated or provided by the recipient as its means of carrying out the requirements of this subpart, of payment for the costs of the aid, benefits, or services. Funds available from any public or private agency may be used to meet the requirements of this subpart. Nothing in this section shall be construed to relieve an insurer or similar third party from an otherwise valid obligation to provide or pay for services provided to a handicapped person.
- (2) Transportation. If a recipient places a handicapped person or refers such person for aid, benefits, or services not operated or provided by the recipient as its means of carrying out the requirements of this subpart, the recipient shall ensure that adequate transportation to and from the aid, benefits, or services is provided at no greater cost than would be incurred by the person or his or her parents or guardian if the person were placed in the aid, benefits, or services operated by the recipient.
- (3) Residential placement. If a public or private residential placement is necessary to provide a free appropriate public education to a handicapped person because of his or her handicap, the placement, including non-medical care and room and board, shall be provided at no cost to the person or his or her parents or guardian.
- (4) Placement of handicapped persons by parents. If a recipient has made available, in conformance with the requirements of this section and §104.34, a free appropriate public education to a handicapped person and the person's parents or guardian choose to place the person in a private school, the recipient is not required to pay for the person's education in the private school. Disagreements between a parent or guardian and a recipient regarding whether the recipient has made a free appropriate public education available or otherwise regarding the question of financial responsibility are subject to the due process procedures of §104.36.
- (d) Compliance. A recipient may not exclude any qualified handicapped person from a public elementary or secondary education after the effective date of this part. A recipient that is not, on the effective date of this regulation, in full compliance with the other requirements of the preceding paragraphs of this section shall meet such requirements at the earliest practicable time and in no event later than September 1, 1978.

§ 104.34 Educational setting.

(a) Academic setting. A recipient to which this subpart applies shall educate, or shall provide for the education of, each qualified handicapped person in its jurisdiction with persons who are not handicapped to the maximum extent appropriate to the needs of the handicapped person. A recipient shall place a handicapped person in the regular educational environment operated by the recipient unless it is demonstrated by the recipient that the education of the person in the regular environment with the use of supplementary aids and services cannot be achieved satisfactorily. Whenever a recipient places a person in a setting other than the regular educational environment pursuant to this paragraph, it shall take into account the proximity of the alternate setting to the person's home.

- (b) Nonacademic settings. In providing or arranging for the provision of nonacademic and extracurricular services and activities, including meals, recess periods, and the services and activities set forth in § 104.37(a)(2), a recipient shall ensure that handicapped persons participate with nonhandicapped persons in such activities and services to the maximum extent appropriate to the needs of the handicapped person in question.
- (c) Comparable facilities. If a recipient, in compliance with paragraph (a) of this section, operates a facility that is identifiable as being for handicapped persons, the recipient shall ensure that the facility and the services and activities provided therein are comparable to the other facilities, services, and activities of the recipient.

§ 104.35 Evaluation and placement.

Preplacement evaluation. A recipient that operates a public elementary or secondary education program or activity shall conduct an evaluation in accordance with the requirements of paragraph (b) of this section of any person who, because of handicap, needs or is believed to need special education or related services before taking any action with respect to the initial placement of the person in regular or special education and any subsequent significant change in placement. (b) Evaluation procedures. A recipient to which this subpart applies shall establish standards and procedures for the evaluation and placement of persons who, because of handicap, need or are believed to need special education or related services which ensure that: (1) Tests and other evaluation materials have been validated for the specific purpose for which they are used and are administered by trained personnel in conformance with the instructions provided by their producer; (2) Tests and other evaluation materials include those tailored to assess specific areas of educational need and not merely those which are designed to provide a single general intelligence quotient; and (3) Tests are selected and administered so as best to ensure that, when a test is administered to a student with impaired sensory, manual, or speaking skills, the test results accurately reflect the student's aptitude or achievement level or whatever other factor the test purports to measure, rather than reflecting the student's impaired sensory, manual, or speaking skills (except where those skills are the factors that the test purports to measure). (c) Placement procedures. In interpreting evaluation data and in making placement decisions, a recipient shall (1) draw upon information from a variety of sources, including aptitude and achievement tests, teacher recommendations, physical condition, social or cultural background, and adaptive behavior, (2) establish procedures to ensure that information obtained from all such sources is documented and carefully considered, (3) ensure that the placement decision is made by a group of persons, including persons knowledgeable about the child, the meaning of the evaluation data, and the placement options, and (4) ensure that the placement decision is made in conformity with § 104.34. (d) Reevaluation. A recipient to which this section applies shall establish procedures, in accordance with paragraph (b) of this section, for periodic reevaluation of students who have been provided special education and related services. A reevaluation procedure consistent with the Education for the Handicapped Act is one means of meeting this requirement.

§ 104.36 Procedural safeguards.

A recipient that operates a public elementary or secondary education program or activity shall establish and implement, with respect to actions regarding the identification, evaluation, or educational placement of persons who, because of handicap, need or are believed to need special instruction or related services, a system of procedural safeguards that includes notice, an opportunity for the parents or guardian of the person to examine relevant records, an impartial hearing with opportunity for participation by the person's parents or guardian and representation by counsel, and a review procedure. Compliance with the procedural safeguards of section 615 of the Education of the Handicapped Act is one means of meeting this requirement.

§ 104.37 Nonacademic services.

- (a) General. (1) A recipient to which this subpart applies shall provide non-academic and extracurricular services and activities in such manner as is necessary to afford handicapped students an equal opportunity for participation in such services and activities.
- (2) Nonacademic and extracurricular services and activities may include counseling services, physical recreational athletics, transportation, health services, recreational activities, special interest groups or clubs sponsored by the recipients, referrals to agencies which provide assistance to handicapped persons, and employment of students, including both employment by the recipient and assistance in making available outside employment.
- (b) Counseling services. A recipient to which this subpart applies that provides personal, academic, or vocational counseling, guidance, or placement services to its students shall provide these services without discrimination on the basis of handicap. The recipient shall ensure that qualified handicapped students are not counseled toward more restrictive career objectives than are nonhandicapped students with similar interests and abilities.
- (c) Physical education and athletics. (1) In providing physical education courses and athletics and similar aid, benefits, or services to any of its students, a recipient to which this subpart applies may not discriminate on the basis of handicap. A recipient that offers physical education courses or that operates or sponsors interscholastic, club, or intramural athletics shall provide to qualified handicapped students an equal opportunity for participation.
- (2) A recipient may offer to handicapped students physical education and athletic activities that are separate or different from those offered to nonhandicapped students only if separation or differentiation is consistent with the requirements of §104.34 and only if no qualified handicapped student is denied the opportunity to compete for teams or to participate in courses that are not separate or different.

§ 104.38 Preschool and adult education.

A recipient to which this subpart applies that provides preschool education or day care or adult education may not, on the basis of handicap, exclude qualified handicapped persons and shall take into account the needs of such persons in determining the aid, benefits, or services to be provided.

§ 104.39 Private education.

- (a) A recipient that provides private elementary or secondary education may not, on the basis of handicap, exclude a qualified handicapped person if the person can, with minor adjustments, be provided an appropriate education, as defined in §104.33(b)(1), within that recipient's program or activity.
- (b) A recipient to which this section applies may not charge more for the provision of an appropriate education to handicapped persons than to nonhandicapped persons except to the extent that any additional charge is justified by a substantial increase in cost to the recipient
- (c) A recipient to which this section applies that provides special education shall do so in accordance with the provisions of §§ 104.35 and 104.36. Each recipient to which this section applies is subject to the provisions of §§ 104.34, 104.37, and 104.38.

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Appendix B Sample Forms for Section 504

- B-1 Section 504—General Information (for Parent and Student Manuals)
- B-2 Section 504—Referral Form/Packet
- B-3 Section 504—Invitation to Parents for Initial Section 504 Meeting
- B-4 Section 504—Parents Rights
- B-5 Section 504—Parent Input
- B-6 Section 504—Consent to Evaluate
- B-7 Section 504—Notice of Evaluation Review Meeting
- B-8 Section 504—Evaluation Review and Identification Meeting
- B-9 Section 504—Accommodation Plan
- B-10 Section 504—Notification of Evaluation & Identification Results (in absence of parent participation)
- B-11 Section 504—Plan Review
- B-12 Section 504—Grievance Form



New Mexico Public Education Department: Section 504 Guide—Appendices

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Information for Parents Regarding Section 504 of the Rehabilitation Act Of 1973

• Family Educational Rights and Privacy Act (FERPA)

Section 504 is federal law that prohibits discrimination against persons with a disability in any program that receives federal financial assistance. The law defines a person with a disability as anyone who

Has a mental or physical impairment that substantially limits one or more major life activities (major life activities include activities such as caring for one's self, walking, seeing, speaking, learning, breathing, sleeping, standing, lifting, reading, concentrating, thinking, communicating, working, helping, eating, bending, operation of a bodily function).

In order to fulfill its obligations under Section 504, the school district recognizes its responsibility to avoid discrimination in policies and practices regarding its personnel and students. No discrimination against any person with a disability will knowingly be permitted in any of the programs and practices in the school system.

The school district has specific responsibilities under the law, which includes the responsibility to identify and evaluate students suspected of having a disability. If the student is determined to be identified under Section 504 an accommodation plan will be developed on order to provide the student with equal access to education.

If the parent or guardian disagrees with the determination made by the professional staff of the school under Section, he/she has a right to file a grievance or request a hearing with an impartial hearing officer provided by the district.

The federal Family Educational Rights and Privacy Act (FERPA) also specifies rights related to educational records. This Act gives the parent or guardian the right to the following:

- Inspect and review his/her child's educational records.
- Make copies of these records.
- Receive a list of all individuals having access to those records.
- Ask for an explanation of any item in the records.
- Ask for an amendment to any report on the grounds that it is inaccurate, misleading, or violates the child's rights.
- Request a hearing on the issue if the school refuses to make the amendment.

If you have questions, please feel free to contact:	
District Section 504 Coordinator	Phone
Form B-1	

Section 504 Referral Packet

Student		Grade	Date
School	Teacher		
Name/Signature of Referring Teacher			
Name of Parent/Guardian			
Fill out sections A-D for all students.	Fill out section E	only if behav	ior is an area of concern.
A. Mark only areas of concern below	that significantly	affect the stu	udent's classroom
experiences. Rate your concern as (H) High or (S) Some	e. If you are n	ot sure, do not mark it.
physical attributes	atter	ntion span	
attendance	mem	ory skills	
activity level	abilit	y to follow dir	ections
oral comprehension	lister	ning skills	
language development	resp	onse to quest	ions
language fluency	abilit	y to focus on	task
problem-solving ability	frust	ration thresho	old
vocabulary	self-	expression	
organizational skills	self-	discipline	
easily confused	gros	s motor skills/	coordination
social/interpersonal skills	fine	motor skills	
self-awareness	disor	rientation	
over-aggression	pass	sive/nonrespo	nsive
low self-esteem	lack	of responsibil	ity
academic progress (list skills/a	areas of concern)		

	_medical/health (manifestations/areas of concern) Note: Vision and/or hearing concerns
	should be screened and resolved prior to continuing the Section 504 process and
	documented here.
	behavior (observations/areas of concern)
	· · · · · · · · · · · · · · · · · · ·
	_emotional/social (specify and describe)
	OTHER (specify and describe)
R Ada	d any other information you can to help the team better understand your concerns. Also
D. Auc	
	describe the student's strengths.

C. PRIOR ACTIONS TAKEN TO ADDRESS THE CONCERN

1. Of the areas listed below, which have you changed in some way in an attempt to			
address the concern? Check the area(s) and describe how you differentiated or provided an intervention.			
☐ Differentiated Instruction : How core content has been presented to provide a different avenue for student to acquire content and/or ideas			
☐ Student Products: Changing the assireadiness, or learning preference	gnment or project to adjust to student skill,		
☐ Physical Environment: Changes to the environment	he classroom arrangement and learning		
	1 interventions and/or accommodations. Check nt to address the concern. Add other specific		
interventions/accommodations that have	·		
☐ tiered assignments	☐ memory drills		
□ previewing; rephrasing □ anchor activities			
☐ using graphic organizers ☐ computer-assisted instruction			
☐ posting charts; labeling	☐ manipulatives for math, other subjects		
☐ learning contract	☐ study buddy		
☐ giving visual/verbal clues	☐ reading buddy		
☐ peer tutoring/coaching	varying level of questioning		
☐ use of alternative materials	☐ ESL (English as a Second Language)		
☐ cooperative learning	☐ study buddy		
☐ use of frequent praise	☐ Title I reading		
☐ use of corrective feedback	☐ Bilingual Education		
☐ small-group instruction	☐ guided practice/extra practice		
☐ use of flexible grouping	☐ reteaching of certain concepts		
□ acknowledging correct responses	☐ linking relevance to students' lives		

☐ dividing tasks into	smaller portions	giving opportunities for success	
☐ providing task choices		□ giving opportunities for leadership	
☐ incorporating cultural differences		promoting family involvement	
☐ providing bilingual	signs/labels	building on student's strengths	
☐ using student inter	rest profile	☐ tutoring	
☐ academic improve	ement plan (AIP)		
☐ other			
dother			
dother			
3. How many rounds	of universal intervention	ons have been implemented at Tier 1 and	
what was their dur	ation in weeks? If none	, note why.	
Rounds of Int	erventions		
□ 0	Why		
□ 1	Duration:	weeks	
□ 2	Duration:	weeks	
□ 3	Duration:	weeks	
ATTACHMENTS			
If the student is having academic difficulties , please attach a sample(s) of the student's work, standards-based or short-cycle assessment, and/or other progress monitoring data results reflect your specific concern(s). □ sample(s) attached □ N/A			
If there is a medical concern , please attach any known relevant information or history. ☐ information attached ☐ N/A			
If there is a behavioral concern , please attach any disciplinary action taken or other documentation and fill out section E : <i>Teacher Input for Addressing Problem Behaviors</i> . □ documentation attached □ teacher input completed (section E) □ N/A			

D.

E. Teacher Input for Addressing Problem Behaviors

(Teacher fills out this section if student is being referred to the SAT for behavioral concerns. If behavior is not an issue, there is no need to complete this section.

1. Describe the behavior(s) of concern. Use measurable terms. Example: Rather that fights," describe the actions and frequency: "Lisa demonstrates aggressive be toward other children at least 2-3 times a day, often more. She shows her ag such actions as pushing, grabbing materials from others, and by using verbal and name-calling."	ggression by all commands
 When is the behavior most and least likely to occur? Mark each as M (More Likely L (Less Likely), or U (Unlikely). 	/),
On a particular day or days of the week, such as Fridays? If so, which?	
At a particular time or times of the day, such as lunch or transitions? If so, when?	
During certain types of activities or tasks, such as math or independent work If so, when?	?
When interacting with certain people—individuals or groups?	
If so, who?	
Under specific environmental conditions, such as in crowds or outdoor reces	s?
If so, what?	
When physically tired, hungry, or sick?	
If so, which?	

3. What do you think the student gains or avoids by demonstrating the behavior?			
Get attention?What kind? From whom?			
Avoid attention?What kind? From whom?			
Get relief?From what?			
Avoid task?Which?			
OTHER?			
4. Describe the specific expectations you have for the student that are not being met.			
5. How have you conveyed your expectations to the student? 6. Do you think the student can't (is unable to) or won't (is unwilling to) demonstrate the			
appropriate/desired behavior? Why?			
7. What appropriate/acceptable behavior(s) could the student use as a substitute for the behavior regarded as unacceptable?			
8. What have you already tried to change about the situations in which the behavior occurs?			
☐ modified tasks/assignments to align better with student's skills			
☐ changed the student's schedule or order of activities			
☐ changed the curriculum for this student			
☐ provided extra assistance			
☐ changed the student's physical environment (seating, room arrangement, grouping)			
□ other			
dother			

9. What techniques have you already tried to help the student meet behavioral expectations?		
posted rules for the whole class	denied desired items/activities	
☐ immediate feedback	□ notes/phone calls to parents	
☐ teacher-student contract	loss of privileges	
☐ met with parents	reprimands	
☐ reward system	warnings about transitions	
☐ ignored the behavior	□ decrease task difficulty	
□ hand or other signals	detention/suspension	
☐ offered options/choices	☐ referral to office	
□ consistency of enforcement	referral to school counselor	
☐ modified discipline plan	truancy corrective action plan	
dother		
☐ other		

NOTE: For in-depth analysis and guidance regarding behavior issues, see the New Mexico Public Education Department's publication *Addressing Student Behavior: A Guide for Educators*.



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Invitation to Parents for Initial Section 504 Meeting

Student		Date
School		
Dear Parent or Guardian:		
This letter is to inform you that the at the school has concerns about Prior to this time, the SAT may h behavioral interventions/accommoda	your child's academic a ave developed and impl	ind/or behavioral progress. lemented academic and/or
Intervention/Accommodation	Duration	Effectiveness
After evaluating the SAT Intervention believe that additional information educational needs and whether he general classroom under Section 500 identified students. We would like under Section 504 in order to e education.	n is necessary to full e/she might be eligible for 04—a federal law that pr to meet with you to disc	y determine your child's or accommodations in the ovides accommodations to cuss a possible evaluation
We have scheduled a meeting on _	at	t
This meeting will be held at		·
It would be helpful if you could fill o meeting or send it to your child's questions, cannot attend, or if this me at mutually convenient meeting time. attached.	s teacher if you cannot meeting time is not conv We will discuss yo	attend. If you have any venient for you, please call our questions or arrange a
Sincerely,		DON'T !
School Section 504 Representative Form B-3		FONGE
Attachment: Section 504 Parent Pights Pa	arent Innut Form	

Section 504 Parent Rights Notice

School	Date
	you fully informed concerning decisions about your s if you disagree with any of these decisions.
	ion 504 accommodations/services, you have the
right to the following: 1 Have your child take part in ar	nd receive benefits from public education programs
without discrimination based on	
	ect to identification, evaluation, or placement of your
child. 3. Have your child receive a free a	opropriate public education. This includes the right to
	ents without disabilities to the maximum extent
• • •	acilities and receive services comparable to those
provided to students without disa	abilities.
	nd placement decisions made based upon a variety ndividuals who know your child, the evaluation data,
and placement options.	•
6. If eligible, have your child re- Rehabilitation Act of 1973.	ceive accommodations under Section 504 of the
7. Give your child an equal	opportunity to participate in nonacademic and
extracurricular activities offered	
identification, evaluation, educat	s relating to decisions regarding your child's ional program, and placement.
9. Obtain copies of educational red	cords at a reasonable fee or no cost if the fee would
effectively deny you access to the	
interpretations of your child's red	school to reasonable requests for explanations and cords.
,	ld's educational records if there is reasonable cause
	urate, misleading, or otherwise in violation of the
privacy rights of your child. If the a reasonable time and advise you	e school refuses this request, it shall notify you within
	partial due process hearing related to decisions
regarding your child's identificat	ion, evaluation, educational program, or placement.
	t in the hearing and have an attorney represent you.
	int to the Office for Civil Rights in Denver, Colorado.
	partment of Education. The regional office is located 310, Denver, Colorado, 80204-3582. The person at
the school who is responsible fo	
School Section 504 Representative	Telephone Number

Section 504 Meeting Parent Input

Student Name:	Date:
School:	Grade:
Father's Name:	
Mother's Name:	
Who has legal authority to make educa	ational decisions for this child?
With whom does this student live?	
Please answer any questions that ye	ou think might be helpful to the 504 Team.
What are some of your child's strength	s?
What does your child do when not in s	chool?
Please describe your child's behavior a	at home
What activities does the family do toge	ether?
Have any family members had learning	g problems?
Have there been any important change	es within the family during the last 3 years?
Do you feel your child is experiencing	problems in school?
When were you first aware of this prob	llem?
What do you think is causing the proble	em?

Form B-5, page 1 of 2

What time does your child go to bed at night?
Does your child usually eat breakfast?
What methods of discipline are used with your child at home?
What is your child's reaction to discipline?
Has your child mentioned any problems with school? If so, how does he/she feel about the problem?
Health History
Were there any problems before, during, or immediately after birth?
Please describe any serious illnesses, accidents, or hospitalizations.
Does your child appear to have any physical health problems, including allergies?
Is your child receiving service(s) from another agency?
Is your child currently taking medications? If so, please list.
Are there any known side affects from the medication?
Please tell us anything else that you think would be helpful in planning for your child's success at school.

Form B-5, page 2 of 2

Section 504 Consent to Evaluate

SchoolDate						
use of school educational diagnosis fo	rsonnel acquainted with my child, I authorize the or my child to determine possible identification for s. The school is requesting your consent to dures:					
Evaluation Procedures	Person Responsible					
	ion, I will be given the opportunity to meet with evaluation results and plan next steps for my					
I give written consent to have my child	evaluated.					
Signed						
Parent Name (printed)	 Date					
Copies: Parents Student file						
Form B-6						

Notice of Section 504 Meeting to Review Evaluation Results

Date sent/mailed:	
Student's name:	
School:	Grade:
Parent's Name:	
Address:	
Home Phone:	Work Phone:
Dear	
meet with you to discuss the results of and contributions will be quite helpful	ection 504 Team at your child's school would like to of an evaluation under Section 504. Your insights to us in effecting the best decisions possible. If e fill out and return the Parent Input Form.
Meeting Date:	Meeting Time:
Location:	
Please call me atan alternative date.	if you have any questions or need to arrange
Sincerely,	
School Section 504 Representative	CADGET
Copies: Parents Student file	FORGET.
Attachment: Parent Input Form	

	(Sec	tion 504 Identif	icati	ic	on Detern	nination Summary
Stud	ent'	s nam	e:				
Scho	ool:					Grade:	
Pare	nt's	Name) :			·	
Addı	ess	:					
Hom	e Pl	hone:		Work F	Ph	none:	
Stud	ent	Referr	red by:	Date o	of I	Referral:	Date of Meeting:
The	Sec	tion 5	04 Team reviewed and care	fully c	or	sidered the follo	owing data that was gathered from the
follo			rces, including the Referral	Docur	me		
		ade re				Teacher/Adminis	
			ary records/referrals	to		Student work po School Health Ir	ortfolio
			ized Tests/Other Assessmen: Evaluations/diagnoses from	is		Other:	normation
		ents	-valuations/diagnoses nom			Other.	
		rent in	put			Other:	
YES	3 I	NO	Based on the evaluation of answered the following qu				ety of sources, the Section 504 Team
							ment? If so, please describe the
			impairment.	, , ,			
							or more major life activities? If so, which
			major life activity or activ	rities is/	/ai	e allected?	
			3. Does the physical or me	ntal imp	ра	irment substantia	ally limit a major life activity?
	4. Does the student need Section 504 accommodations?						
							accommodations under Section 504, and
the S	sect	ion 50	4 Accommodation Plan shou	ia be ae	ev	eloped. If any ans	swer is "No," the student is not identified.
The	Sac	tion 5	M Team's analysis of the i	dentific	cat	tion critoria as a	pplied to the evaluation data indicates
that			of reality analysis of the i	acitant	ca		pplied to the evaluation data maleates
0.0000		The	student is not identified for s	ervices	u	nder Section 504	and will continue to receive general
education and any available regular education resources and programs.							
The student is identified under Section 504 and will receive an Accommodation Plan, which governs							
	the provision of 504 services to the student. The student remains identified under Section 504 and will receive an updated Accommodation Plan,						
							(Annual and 3-year evaluations only)
	The student is no longer identified for Section 504 and is exited from the program. The student will now receive general education without Section 504 services.						
		Oth					-

Form B-8, page 1 of 2

Signatures and Printed Names	Position	Agree	Disagree
	Person knowledgeable of the child		
	Person knowledgeable of the evaluation results		
	Person knowledgeable of placement options		
	Other:		
	Other:		

If you disagree	with the school	team's decision,	please co	ontact the S	chool's	Section	504
Representative	and consult the	Parents Rights	Notice for	other optio	ns.		

Name			 	
		_		
Phone				

Copies: Parent Student file



Section 504 Accommodation Plan

Student	·			Grade	Date
School_			Te	acher	
YES N	IO	The student ha	as a mental or phys	ical impairment	that substantially limits or
or more of his/her major life activities.					, , , , , , , , , , , , , ,
YES N	IO		-		t's overall performance
120 1		at school in	n Substantiany an	coto trio otadorii	to overall performance
		□ seeing	☐ hearing	□ concentrati	ng ☐ caring for oneself
		☐ breathing	☐ walking	☐ speaking	
		□ eating	☐ learning	□ working	•
		•	a bodily function	•	. •
		☐ helping	☐ bending	☐ standing	other
emusob	ent th	ne basis for the	504 Plan):		
The cas	se m	nanager for thi	s Section 504 Plai	n will be:	
Name:					
Title: _					1
Phone:					
Date of	Mee	eting & Initial I	Plan		
Annual	Rev	view schedule	d for		

List each need in order of priority and describe the specific accommodation. If there are more than two accommodations, reproduce additional copies of this page.

Specific Need	Accommodations that Address the Need
	Special Materials or Training Needed—Who, How, and When?
	Who Will Implement the Accommodations?
	Criteria for Evaluating Success
Specific Need	Accommodations that Address the Need
	Special Materials or Training Needed—Who, How, and When?
	Who Will Implement the Accommodations?
	Criteria for Evaluating Success

Section 504 Plan Team		
Signature:	Title:	Date:
PARENT/GUARDIAN:		
I/We,	_, as this student's par	ent(s)/guardian(s),
☐ give		
☐ do not give		
permission for my/our child to receive	e the accommodations	described.
Signature:		Date:
Signature:		Date:

Copies: Parent, Student file Form B-9, Page 3 of 3

Notification of Section 504 Evaluation and Identification Results (in absence of parent participation)

Date Sent/Mailed:		
Student's Name: _		
School:Grade:		
Parent's Name:		
Address:		
Home Phone:	Work Phone:	
Dear		
	o inform you that the Section 504 Team had a meeting or After careful review of relevant evaluation data, the Section 504 ollowing decisions regarding you child's placement:	
☐ Placement 504 Accom ☐ Will contin enclosed ☐ Exit from S ☐ Referral for services. ☐ Other: ☐ A copy of the Sec	in general education with Section 504 services. A copy of the Section modation Plan is enclosed ue Section 504 services. A copy of the Accommodation Plan is ection 504 or a full initial evaluation for consideration for special education to 504 Identification Determination Summary is enclosed. If you as concerning this decision, please call me at	
Sincerely,		
School Section 50	4 Representative	
	tion 504 Identification Determination Summary etion 504 Accommodations Plan, if applicable file	

Section 504 Plan Review

Student		Date	
Case Manager			
Section 504 services and m		ew the student's progress under ntinue, modify, or terminate the ar.)	
Discussion of progress			
Conduct additional e	ccommodation Plan (see ne valuations. 4 services based upon the fo	•	
The following members of the	ne Section 504 Team particip	pated in this review:	
Signature(s)			
Parent /Guardian	Parent/0	Parent/Guardian	
Signature:	Title:	Date:	
Copies: Parent Student file			

Section 504 Grievance Form

Stu	udent Name:		
Sc	hool:		
Ра	rent Name(s):	_	
Ad	dress:	_	
Ph	one(s):		
1.	Summary of Grievance—What is the problem? What are the	facts?	
2.	How can the problem be solved?		
3.	Who have you spoken to or met with at the school to address What was the result of this contact?		
4.	Please describe any corrective action you wish to see taken with regard to this grievance.		
coi De <u>htt</u>	ease attach any additional information or documentation ynsider. You also have the right to file a complaint with the regratment of Education's Office for Civil p://www2.ed.gov/about/offices/list/ocr/index.html without goin evance procedures	gional office of the U.S. Rights (OCR) at	
Siç	gnature of Parent	Date	
Re	eceived by:		
Sig	gnature of Section 504 Coordinator	Date	
Со	pies: Parent Student file District 504 Coordinator file		

Appendix C— Frequently Asked Questions and Answers: Clarification of Policy for Section 504 Issued by the Office for Civil Rights (OCR)

Note: This FAQ document is a revised version of a document originally developed by the Chicago Office of the Office for Civil Rights (OCR) in the U.S. Department of Education (ED) to clarify the requirements of Section 504 of the Rehabilitation Act of 1973, as amended (Section 504) in the area of public elementary and secondary education. The primary purpose of these revisions is to incorporate information about the Americans with Disabilities Act Amendments Act of 2008 (Amendments Act), effective January 1, 2009, which amended the Americans with Disabilities Act of 1990 (ADA) and included a conforming amendment to the Rehabilitation Act of 1973 that affects the meaning of disability in Section 504. The Amendments Act broadens the interpretation of disability. The Amendments Act does not require ED to amend its Section 504 regulations. ED's Section 504 regulations as currently written are valid and OCR is enforcing them consistent with the Amendments Act. In addition, OCR is currently evaluating the impact of the Amendments Act on OCR's enforcement responsibilities under Section 504 and Title II of the ADA, including whether any changes in regulations, guidance, or other publications are appropriate. The revisions to this Frequently Asked Questions document do not address the effects, if any, on Section 504 and Title II of the amendments to the regulations implementing the Individuals with Disabilities Education Act (IDEA) that were published in the Federal Register at 73 Fed. Reg. 73006 (December 1, 2008).

- 1. Q. What is the jurisdiction of the Office for Civil Rights (OCR), the Office of Special Education and Rehabilitative Services (OSERS), and state departments of education/instruction regarding educational services to students with disabilities?
 - A. OCR, a component of the U.S. Department of Education, enforces Section 504 of the Rehabilitation Act of 1973, as amended, (Section 504) a civil rights statute that prohibits discrimination against individuals with disabilities. OCR also enforces Title II of the Americans with Disabilities Act of 1990 (Title II), which extends this prohibition against discrimination to the full range of state and local government services, programs, and activities (including public schools) regardless of whether they receive any Federal financial assistance. The Americans with Disabilities Act Amendments Act of 2008 (Amendments Act). effective January 1, 2009, amended the Americans with Disabilities Act of 1990 (ADA) and included a conforming amendment to the Rehabilitation Act of 1973 (Rehabilitation Act) that affects the meaning of disability in Section 504. The standards adopted by the ADA were designed not to restrict the rights or remedies available under Section 504. The Title II regulations applicable to free appropriate public education issues do not provide greater protection than applicable Section 504 regulations. This guidance focuses primarily on Section 504.

Section 504 prohibits discrimination on the basis of disability in programs or activities that receive Federal financial assistance from the U.S. Department of Education. Title II prohibits discrimination on the basis of disability by state and local governments. The Office of Special Education and Rehabilitative Services (OSERS), also a component of the U.S. Department of Education, administers

the Individuals with Disabilities Education Act (IDEA), a statute which funds special education programs. Each state educational agency is responsible for administering IDEA within the state and distributing the funds for special education programs. IDEA is a grant statute and attaches many specific conditions to the receipt of Federal IDEA funds. Section 504 and the ADA are antidiscrimination laws and do not provide any type of funding.

- 2. Q. How does OCR get involved in disability issues within a school district?
 - A. OCR receives complaints from parents, students, or advocates; conducts agency initiated compliance reviews; and provides technical assistance to school districts, parents, or advocates.
- 3. Q. Where can a school district, parent, or student get information on Section 504 or find out information about OCR's interpretation of Section 504 and Title II?
 - A. OCR provides technical assistance to school districts, parents, and students upon request. Additionally, regulations and publicly issued policy guidance is available on OCR's website at http://www.ed.gov/policy/rights/guid/ocr/disability.html.
- 4. Q. What services are available for students with disabilities under Section 504?
 - A. Section 504 requires recipients to provide to students with disabilities appropriate educational services designed to meet the individual needs of such students to the same extent as the needs of students without disabilities are met. An appropriate education for a student with a disability under the Section 504 regulations could consist of education in regular classrooms, education in regular classes with supplementary services, and/or special education and related services.
- 5. Q. Does OCR examine individual placement or other educational decisions for students with disabilities?
 - A. Except in extraordinary circumstances, OCR does not review the result of individual placement or other educational decisions so long as the school district complies with the procedural requirements of Section 504 relating to identification and location of students with disabilities, evaluation of such students, and due process. Accordingly, OCR generally will not evaluate the content of a Section 504 plan or of an individualized education program (IEP); rather, any disagreement can be resolved through a due process hearing. The hearing would be conducted under Section 504 or the IDEA, whichever is applicable.

OCR will examine procedures by which school districts identify and evaluate students with disabilities and the procedural safeguards which those school districts provide students. OCR will also examine incidents in which students with disabilities are allegedly subjected to treatment which is different from the

treatment to which similarly situated students without disabilities are subjected. Such incidents may involve the unwarranted exclusion of disabled students from educational programs and services.

- 6. Q. What protections does OCR provide against retaliation?
 - A. Retaliatory acts are prohibited. A recipient is prohibited from intimidating, threatening, coercing, or discriminating against any individual for the purpose of interfering with any right or privilege secured by Section 504.
- 7. Q. Does OCR mediate complaints?
 - A. OCR does not engage in formal mediation. However, OCR may offer to facilitate mediation, referred to as "Early Complaint Resolution," to resolve a complaint filed under Section 504. This approach brings the parties together so that they may discuss possible resolution of the complaint immediately. If both parties are willing to use this approach, OCR will work with the parties to facilitate resolution by providing each an understanding of pertinent legal standards and possible remedies. An agreement reached between the parties is not monitored by OCR.
- 8. Q. What are the appeal rights with OCR?
 - A. OCR is committed to a high quality resolution of every case. If a complainant has questions or concerns about an OCR determination, he or she may contact the OCR staff person whose name appears in the complaint resolution letter. The complainant should address his or her concerns with as much specificity as possible, focusing on factual or legal questions that would change the resolution of the case. Should a complainant continue to have questions or concerns, he or she is advised to send a request for reconsideration to the Director of the responsible OCR field office. The Director will review the appropriateness of the complaint resolution. If the complainant remains dissatisfied, he or she may submit an appeal in writing to the Deputy Assistant Secretary for Enforcement. The decision of the Deputy Assistant Secretary for Enforcement constitutes OCR's final decision.
- 9. Q. What does noncompliance with Section 504 mean?
 - A. A school district is out of compliance when it is violating any provision of the Section 504 statute or regulations.
- 10. Q. What sanctions can OCR impose on a school district that is out of compliance?
 - A. OCR initially attempts to bring the school district into voluntary compliance through negotiation of a corrective action agreement. If OCR is unable to achieve voluntary compliance, OCR will initiate enforcement action. OCR may (1) initiate administrative proceedings to terminate Department of Education financial

assistance to the recipient or (2) refer the case to the Department of Justice for judicial proceedings.

- 11. Q. Who has ultimate authority to enforce Section 504?
 - A. In the educational context, OCR has been given administrative authority to enforce Section 504. Section 504 is a Federal statute that may be enforced through the Department's administrative process or through the Federal court system. In addition, a person may at any time file a private lawsuit against a school district. The Section 504 regulations do not contain a requirement that a person file a complaint with OCR and exhaust his or her administrative remedies before filing a private lawsuit.
- 12. Q. What is a physical or mental impairment that substantially limits a major life activity?
 - A. The determination of whether a student has a physical or mental impairment that substantially limits a major life activity must be made on the basis of an individual inquiry. The Section 504 regulatory provision at 34 C.F.R. 104.3(j)(2)(i) defines a physical or mental impairment as any physiological disorder or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: neurological; musculoskeletal; special sense organs; respiratory, including speech organs; cardiovascular; reproductive; digestive; genito-urinary; hemic and lymphatic; skin; and endocrine; or any mental or psychological disorder, such as mental retardation, organic brain syndrome, emotional or mental illness, and specific learning disabilities. The regulatory provision does not set forth an exhaustive list of specific diseases and conditions that may constitute physical or mental impairments because of the difficulty of ensuring the comprehensiveness of such a list.

Major life activities, as defined in the Section 504 regulations at 34 C.F.R. 104.3(j)(2)(ii), include functions such as caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working. This list is not exhaustive. Other functions can be major life activities for purposes of Section 504. In the Amendments Act (see FAQ 1), Congress provided additional examples of general activities that are major life activities, including eating, sleeping, standing, lifting, bending, reading, concentrating, thinking, and communicating. Congress also provided a non-exhaustive list of examples of "major bodily functions" that are major life activities, such as the functions of the immune system, normal cell growth, digestive, bowel, bladder, neurological, brain, respiratory, circulatory, endocrine, and reproductive functions. The Section 504 regulatory provision, though not as comprehensive as the Amendments Act, is still valid—the Section 504 regulatory provision's list of examples of major life activities is not exclusive, and an activity or function not specifically listed in the Section 504 regulatory provision can nonetheless be a major life activity.

- 13. Q. Does the meaning of the phrase "qualified student with a disability" differ on the basis of a student's educational level, i.e., elementary and secondary versus postsecondary?
 - A. **Yes.** At the elementary and secondary educational level, a "qualified student with a disability" is a student with a disability who is of an age at which students without disabilities are provided elementary and secondary educational services, of an age at which it is mandatory under state law to provide elementary and secondary educational services to students with disabilities, or a student to whom a state is required to provide a free appropriate public education under the Individuals with Disabilities Education Act (IDEA).

At <u>the postsecondary educational level</u>, a qualified student with a disability is a student with a disability who meets the academic and technical standards requisite for admission or participation in the institution's educational program or activity.

- 14. Q. Does the nature of services to which a student is entitled under Section 504 differ by educational level?
 - A. **Yes.** Public elementary and secondary recipients are required to provide a free appropriate public education to qualified students with disabilities. Such an education consists of regular or special education and related aids and services designed to meet the individual educational needs of students with disabilities as adequately as the needs of students without disabilities are met.

At the postsecondary level, the recipient is required to provide students with appropriate academic adjustments and auxiliary aids and services that are necessary to afford an individual with a disability an equal opportunity to participate in a school's program. Recipients are not required to make adjustments or provide aids or services that would result in a fundamental alteration of a recipient's program or impose an undue burden.

- 15. Q. Once a student is identified as eligible for services under Section 504, is that student always entitled to such services?
 - A. **Yes**, as long as the student remains eligible. The protections of Section 504 extend only to individuals who meet the regulatory definition of a person with a disability. If a recipient school district reevaluates a student in accordance with the Section 504 regulatory provision at 34 C.F.R. 104.35 and determines that the student's mental or physical impairment no longer substantially limits his/her ability to learn or any other major life activity, the student is no longer eligible for services under Section 504.

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- 16. Q. Are current illegal users of drugs excluded from protection under Section 504?
 A. Generally, yes. Section 504 excludes from the definition of a student with a disability, and from Section 504 protection, any student who is currently engaging in the illegal use of drugs when a covered entity acts on the basis of such use. (There are exceptions for persons in rehabilitation programs who are no longer engaging in the illegal use of drugs).
- 17. Q. Are current users of alcohol excluded from protection under Section 504?
 A. No. Section 504's definition of a student with a disability does not exclude users of alcohol. However, Section 504 allows schools to take disciplinary action against students with disabilities using drugs or alcohol to the same extent as students without disabilities.
- 18. Q. What is an appropriate evaluation under Section 504?
 - A. Recipient school districts must establish standards and procedures for initial evaluations and periodic reevaluations of students who need or are believed to need special education and/or related services because of disability. The Section 504 regulatory provision at 34 C.F.R. 104.35(b) requires school districts to individually evaluate a student before classifying the student as having a disability or providing the student with special education. Tests used for this purpose must be selected and administered so as best to ensure that the test results accurately reflect the student's aptitude or achievement or other factor being measured rather than reflect the student's disability, except where those are the factors being measured. Section 504 also requires that tests and other evaluation materials include those tailored to evaluate the specific areas of educational need and not merely those designed to provide a single intelligence quotient. The tests and other evaluation materials must be validated for the specific purpose for which they are used and appropriately administered by trained personnel.
- 19. Q. How much is enough information to document that a student has a disability?
 - A. At the elementary and secondary education levels, the amount of information required is determined by the multi-disciplinary committee gathered to evaluate the student. The committee should include persons knowledgeable about the student, the meaning of the evaluation data, and the placement options. The committee members must determine if they have enough information to make a knowledgeable decision as to whether or not the student has a disability. The Section 504 regulatory provision at 34 C.F.R. 104.35(c) requires that school districts draw from a variety of sources in the evaluation process so that the possibility of error is minimized. The information obtained from all such sources must be documented and all significant factors related to the student's learning process must be considered. These sources and factors may include aptitude and achievement tests, teacher recommendations, physical condition, social and cultural background, and adaptive behavior. In evaluating a student suspected of having a disability, it is unacceptable to rely on presumptions and stereotypes

- regarding persons with disabilities or classes of such persons. Compliance with the IDEA regarding the group of persons present when an evaluation or placement decision is made is satisfactory under Section 504.
- 20. Q. What process should a school district use to identify students eligible for services under Section 504? Is it the same process as that employed in identifying students eligible for services under the IDEA?
 - A. School districts may use the same process to evaluate the needs of students under Section 504 as they use to evaluate the needs of students under the IDEA. If school districts choose to adopt a separate process for evaluating the needs of students under Section 504, they must follow the requirements for evaluation specified in the Section 504 regulatory provision at 34 C.F.R. 104.35.
- 21. Q. May school districts consider "mitigating measures" used by a student in determining whether the student has a disability under Section 504?
 - A. **No.** As of January 1, 2009, school districts, in determining whether a student has a physical or mental impairment that substantially limits that student in a major life activity, must *not* consider the ameliorating effects of any mitigating measures that student is using. This is a change from prior law. Before January 1, 2009, school districts had to consider a student's use of mitigating measures in determining whether that student had a physical or mental impairment that substantially limited that student in a major life activity. In the Amendments Act (see FAQ 1), however, Congress specified that the ameliorative effects of mitigating measures must not be considered in determining if a person is an individual with a disability.

Congress did not define the term "mitigating measures" but rather provided a non-exhaustive list of "mitigating measures." The mitigating measures are as follows: medication; medical supplies, equipment, or appliances; low-vision devices (which do not include ordinary eyeglasses or contact lenses); prosthetics (including limbs and devices); hearing aids and cochlear implants or other implantable hearing devices; mobility devices; oxygen therapy equipment and supplies; use of assistive technology; reasonable accommodations or auxiliary aids or services; and learned behavioral or adaptive neurological modifications.

Congress created one exception to the mitigating measures analysis. The ameliorative effects of the mitigating measures of ordinary eyeglasses or contact lenses shall be considered in determining if an impairment substantially limits a major life activity. "Ordinary eyeglasses or contact lenses" are lenses that are intended to fully correct visual acuity or eliminate refractive error, whereas "low-vision devices" (listed above) are devices that magnify, enhance, or otherwise augment a visual image.

- 22. Q. Does OCR endorse a single formula or scale that measures substantial limitation?
 - A. **No**. The determination of substantial limitation must be made on a case-by-case basis with respect to each individual student. The Section 504 regulatory provision at 34 C.F.R. 104.35 (c) requires that a group of knowledgeable persons draw upon information from a variety of sources in making this determination.
- 23. Q. Are there any impairments that automatically mean a student has a disability under Section 504?
 - A. **No**. An impairment in and of itself is not a disability. The impairment must **substantially limit one or more major life activities** in order to be considered a disability under Section 504.
- 24. Q. Can a medical diagnosis suffice as an evaluation for the purpose of providing FAPE?
 - A. **No, not by itself**. A physician's medical diagnosis may be considered among other sources in evaluating a student with an impairment or believed to have an impairment that substantially limits a major life activity. Other sources to be considered, along with the medical diagnosis, include aptitude and achievement tests, teacher recommendations, physical condition, social and cultural background, and adaptive behavior. As noted in FAQ 22, the Section 504 regulations require school districts to draw upon a variety of sources in interpreting evaluation data and making placement decisions.
- 25. Q. Does a medical diagnosis of an illness automatically mean a student can receive services under Section 504?
 - A. No. A medical diagnosis of an illness does not automatically mean a student can receive services under Section 504. The illness must cause a substantial limitation on the student's ability to learn or another major life activity. For example, a student who has a physical or mental impairment would not be considered a student in need of services under Section 504 if the impairment does not in any way limit the student's ability to learn or other major life activity, or only results in some minor limitation in that regard.
- 26. Q. How should a recipient school district handle an outside independent evaluation? Do all data brought to a multi-disciplinary committee need to be considered and given equal weight?
 - A. The results of an outside independent evaluation may be one of many sources to consider. Multi-disciplinary committees must draw from a variety of sources in the evaluation process so that the possibility of error is minimized. All significant factors related to the subject student's learning process must be considered.

These sources and factors include aptitude and achievement tests, teacher recommendations, physical condition, social and cultural background, and adaptive behavior, among others. Information from all sources must be documented and considered by knowledgeable committee members. The weight of the information is determined by the committee given the student's individual circumstances.

- 27. Q. What should a recipient school district do if a parent refuses to consent to an initial evaluation under the Individuals with Disabilities Education Act (IDEA) but demands a Section 504 plan for a student without further evaluation?
 - A. A school district must evaluate a student prior to providing services under Section 504. Section 504 requires informed parental permission for initial evaluations. If a parent refuses consent for an initial evaluation and a recipient school district suspects a student has a disability, the IDEA and Section 504 provide that school districts may use due process hearing procedures to seek to override the parents' denial of consent.
- 28. Q. Who in the evaluation process makes the ultimate decision regarding a student's eligibility for services under Section 504?
 - A. The Section 504 regulatory provision at 34 CFR104.35 (c) (3) requires that school districts ensure that the determination that a student is eligible for special education and/or related aids and services be made by a group of persons, including persons knowledgeable about the meaning of the evaluation data and knowledgeable about the placement options. If a parent disagrees with the determination, he or she may request a due process hearing.
- 29. Q. Once a student is identified as eligible for services under Section 504, is there an annual or triennial review requirement? If so, what is the appropriate process to be used? Or is it appropriate to keep the same Section 504 plan in place indefinitely after a student has been identified?
 - A. Periodic reevaluation is required. This may be conducted in accordance with the IDEA regulations, which require reevaluation at three-year intervals (unless the parent and public agency agree that reevaluation is unnecessary) or more frequently if conditions warrant, or if the child's parent or teacher requests a reevaluation, but not more than once a year (unless the parent and public agency agree otherwise).
- 30. Q. Is a Section 504 reevaluation similar to an IDEA reevaluation? How often should it be done?
 - A. **Yes**. Section 504 specifies that reevaluations in accordance with the IDEA is one means of compliance with Section 504. The Section 504 regulations require that reevaluations be conducted periodically. Section 504 also requires a school

district to conduct a reevaluation prior to a significant change of placement. OCR considers an exclusion from the educational program of more than 10 school days a significant change of placement. OCR would also consider transferring a student from one type of program to another or terminating or significantly reducing a related service a significant change in placement.

- 31. Q. What is reasonable justification for referring a student for evaluation for services under Section 504?
 - A. School districts may always use regular education intervention strategies to assist students with difficulties in school. Section 504 requires recipient school districts to refer a student for an evaluation for possible special education or related aids and services or modification to regular education if the student, because of disability, needs or is believed to need such services.
- 32. Q. A student is receiving services that the school district maintains are necessary under Section 504 in order to provide the student with an appropriate education. The student's parent no longer wants the student to receive those services. If the parent wishes to withdraw the student from a Section 504 plan, what can the school district do to ensure continuation of services?
 - A. The school district may initiate a Section 504 due process hearing to resolve the dispute if the district believes the student needs the services in order to receive an appropriate education.
- 33. Q. A student has a disability referenced in the IDEA, but does not require special education services. Is such a student eligible for services under Section 504?
 - A. The student *may be* eligible for services under Section 504. The school district must determine whether the student has an impairment that substantially limits his or her ability to learn or another major life activity and, if so, make an individualized determination of the child's educational needs for regular or special education or related aids or services. For example, such a student may receive adjustments in the regular classroom.
- 34. Q. How should a recipient school district view a temporary impairment?
 - A. A temporary impairment does not constitute a disability for purposes of Section 504 unless its severity is such that it results in a substantial limitation of one or more major life activities for an extended period of time. The issue of whether a temporary impairment is substantial enough to be a disability must be resolved on a case-by-case basis, taking into consideration both the duration (or expected duration) of the impairment and the extent to which it actually limits a major life activity of the affected individual.

In the Amendments Act (see FAQ 1), Congress clarified that an individual is not "regarded as" an individual with a disability if the impairment is transitory and minor. A transitory impairment is an impairment with an actual or expected duration of six months or less.

- 35. Q. Is an impairment that is episodic or in remission a disability under Section 504?
 - A. **Yes**, under certain circumstances. In the Amendments Act (see FAQ 1), Congress clarified that an impairment that is episodic or in remission is a disability if it would substantially limit a major life activity when active. A student with such an impairment is entitled to a free appropriate public education under Section 504.
- 36. Q. If a student is eligible for services under both the IDEA and Section 504, must a school district develop both an individualized education program (IEP) under the IDEA and a Section 504 plan under Section 504?
 - A. **No**. If a student is eligible under IDEA, he or she must have an IEP. Under the Section 504 regulations, one way to meet Section 504 requirements for a free appropriate public education is to implement an IEP. **[PED clarification: one plan—an IEP or a Section 504 plan—not both]**
- 37. Q. Must a school district develop a Section 504 plan for a student who either "has a record of disability" or is "regarded as disabled"?
 - A. **No**. In public elementary and secondary schools, unless a student actually has an impairment that substantially limits a major life activity, the mere fact that a student has a "record of" or is "regarded as" disabled is insufficient, in itself, to trigger those Section 504 protections that require the provision of a free appropriate public education (FAPE). This is consistent with the Amendments Act (see FAQ 1), in which Congress clarified that an individual who meets the definition of disability solely by virtue of being "regarded as" disabled is not entitled to reasonable accommodations or the reasonable modification of policies, practices or procedures. The phrases "has a record of disability" and "is regarded as disabled" are meant to reach the situation in which a student either does not currently have or never had a disability, but is treated by others as such.

As noted in FAQ 34, in the Amendments Act (see FAQ 1), Congress clarified that an individual is not "regarded as" an individual with a disability if the impairment is transitory and minor. A transitory impairment is an impairment with an actual or expected duration of 6 months or less.

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- 38. Q. What is the receiving school district's responsibility under Section 504 toward a student with a Section 504 plan who transfers from another district?
 - A. If a student with a disability transfers to a district from another school district with a Section 504 plan, the receiving district should review the plan and supporting documentation. If a group of persons at the receiving school district, including persons knowledgeable about the meaning of the evaluation data and knowledgeable about the placement options determines that the plan is appropriate, the district is required to implement the plan. If the district determines that the plan is inappropriate, the district is to evaluate the student consistent with the Section 504 procedures at 34 C.F.R. 104.35 and determine which educational program is appropriate for the student. There is no Section 504 bar to the receiving school district honoring the previous IEP during the interim period. Information about IDEA requirements when a student transfers is available from the Office of Special Education and Rehabilitative Services at http://idea.ed.gov/explore/view/p/%2Croot%2Cdynamic%2CQaCorner%2C3%2C
- 39. Q. What are the responsibilities of regular education teachers with respect to implementation of Section 504 plans? What are the consequences if the district fails to implement the plans?
 - A. Regular education teachers must implement the provisions of Section 504 plans when those plans govern the teachers' treatment of students for whom they are responsible. If the teachers fail to implement the plans, such failure can cause the school district to be in noncompliance with Section 504.
- 40. Q. What is the difference between a regular education intervention plan and a Section 504 plan?
 - A. A regular education intervention plan is appropriate for a student who does not have a disability or is not suspected of having a disability, but may be facing challenges in school. School districts vary in how they address performance problems of regular education students. Some districts employ teams at individual schools, commonly referred to as "building teams." These teams are designed to provide regular education classroom teachers with instructional support and strategies for helping students in need of assistance. These teams are typically composed of regular and special education teachers who provide ideas to classroom teachers on methods for helping students experiencing academic or behavioral problems. The team usually records its ideas in a written regular education intervention plan. The team meets with an affected student's classroom teacher(s) and recommends strategies to address the student's problems within the regular education environment. The team then follows the responsible teacher(s) to determine whether the student's performance or behavior has improved. In addition to building teams, districts may utilize other regular education intervention methods, including before-school and after-school

- programs, tutoring programs, and mentoring programs. [Note: in New Mexico, the team described here is the SAT].
- 41. Q. Must a recipient school district obtain parental consent prior to conducting an initial evaluation?
 - A. **Yes**. OCR has interpreted Section 504 to require districts to obtain parental permission for initial evaluations. If a district suspects a student needs or is believed to need special instruction or related services and parental consent is withheld, the IDEA and Section 504 provide that districts may use due process hearing procedures to seek to override the parents' denial of consent for an initial evaluation.
- 42. Q. If so, in what form is consent required?
 - A. Section 504 is silent on the form of parental consent required. OCR has accepted written consent as compliance. The IDEA, as well as many state laws, also require written consent prior to initiating an evaluation. [PED note: We strongly suggest written consent.]
- 43. Q. What can a recipient school district do if a parent withholds consent for a student to secure services under Section 504 after a student is determined eligible for services?
 - A. Section 504 neither prohibits nor requires a school district to initiate a due process hearing to override a parental refusal to consent with respect to the initial provision of special education and related services. Nonetheless, school districts should consider that IDEA no longer permits school districts to initiate a due process hearing to override a parental refusal to consent to the initial provision of services.
- 44. Q. What procedural safeguards are required under Section 504?
 - A. Recipient school districts are required to establish and implement procedural safeguards that include notice, an opportunity for parents to review relevant records, an impartial hearing with opportunity for participation by the student's parents or guardian, representation by counsel and a review procedure.
- 45. Q. What is a recipient school district's responsibility under Section 504 to provide information to parents and students about its evaluation and placement process?
 - A. Section 504 requires districts to provide notice to parents explaining any evaluation and placement decisions affecting their children and explaining the parents' right to review educational records and appeal any decision regarding evaluation and placement through an impartial hearing.
- 46. Q. Is there a mediation requirement under Section 504? A. No.

For other Questions and Answers from OCR, go to http://www.ed.gov/about/offices/list/ocr/504fag.html

Appendix D Acronyms and Definitions

The following are commonly used acronyms and definitions used in Section 504/ADA.

ADA Americans with Disabilities Act

ADAAG Americans with Disabilities Act Accessibility Guidelines

ADD Attention Deficit Disorder

ADHD Attention Deficit Hyperactivity Disorder

AG Annual Goal

AIP Academic Improvement Plan

AP Accommodation Plan

APR Annual Performance Report

AYP Adequate Yearly Progress

BLST Building-Level Support Team (i.e. the SAT/Section 504 Team)

CD Cognitive Delay

CFR Code of Federal Regulations

DD Developmental Disabilities

DPH Due Process Hearing

DNR Do Not Resuscitate

ED Emotionally Disturbed

ESY Extended School Year

FAPE Free Appropriate Public Education

FERPA Family Educational Rights and Privacy Act

HI Hearing Impaired

IDEA Individuals with Disabilities Education Act—Special Education

IEP Individualized Education Program

IFSP Individualized Family Service Plan

LA Lead Agency

LEA Local Education Agency

LRE Least Restrictive Environment

LD Learning Disability

NCLB No Student Left Behind (Act)

OCR Office for Civil Rights

OHI

OSEP Office of Special Education Programs

Other Health Impaired

OT Occupational Therapy

Part B Special Education for School-Aged Student (IDEA)

Part C Special Education for Infants and Toddlers Birth to Two Years (IDEA)

PT Physical Therapy

Rtl Response to Intervention

SAT Student Assistance Team

SEA State Education Agency

Section 619 Special Education for Three- to Five-Year Olds

SLP Speech-Language Pathology

SPP State Performance Plan

TTY A Telecommunication Device for the Deaf (Teletypewriter)

VI Visually Impaired

Section 504 of the Rehabilitation Act of 1973

Definitions

Accommodations—Adaptations made by classroom teacher(s) and other school staff to enable the students to benefit from their educational program. In some cases, a Section 504 plan should be developed outlining accommodations.

ADA Accessibility Guidelines (ADAAG)—Standards used to meet Section 504 accessibility requirements for the design, construction, and alteration of buildings.

Americans With Disabilities Act—1990 (ADA)—A civil rights law that prohibits discrimination against persons with disabilities in the areas of accessibility, employment, public services, public accommodations, transportation, and communication. New ADA amendments took effect in January 2009.

Barrier-Free Environment—A school environment that contains no obstacles to accessibility and usability by students and other individuals with disabilities. Barriers can be physical and non-physical.

- **Consent**—Written parent permission before initial evaluation and placement.
- **Contagious Diseases Protected Under 504**—Contagious diseases are those that can be transmitted from person-to-person. Examples are diseases such as AIDS, HIV, and tuberculosis.
- **Free Appropriate Public Education**—Related aids and services that are designed to meet individual educational needs of students with disabilities as adequately as the needs of nondisabled persons are met.
- Individuals With Disabilities Education Act, (IDEA)—Federal special education law.
- **Major Life Activity**—Functions such as caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, reading, blending, and working.
- Office for Civil Rights (OCR)—This federal agency has three primary responsibilities: investigating complaints, conducting compliance reviews, and providing technical assistance. The regional OCR office representing New Mexico is located at the U.S. Department of Education, Office of Civil Rights, Region VIII, 1244 Speer Boulevard, Suite 310, Denver, Colorado 80204-3582, (303) 844-5695, TTY (303) 844-3417. General OCR website is http://www2.ed.gov/about/offices/list/ocr/index.html.
- Physical or Mental Impairment—(1) Any physiological disorder or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: neurological; musculoskeletal; special sense organs; respiratory, including speech organs; cardiovascular; reproductive; digestive; genitourinary; hemic and lymphatic; skin; and endocrine; or (2) any mental or physical disorder, such as mental retardation, organic brain syndrome, emotional or mental illness, and specific learning disabilities. The term "physical or mental impairment" includes, but is not limited to, such diseases and conditions as orthopedic, visual, speech, and hearing impairments, cerebral palsy, epilepsy, muscular dystrophy, multiple sclerosis, cancer, heart disease, diabetes, mental retardation, emotional illness, drug addiction, and alcoholism.
- Program Accessibility—The school will ensure programs and activities are accessible to and usable by persons with disabilities. In many instances, programs and activities may be made accessible through slight modifications and adjustments in procedures, practices, and policies. In others, building renovation or construction may be required. Structural change is required only where program accessibility cannot be achieved effectively through other means.
- **Program or Activity**—In the context of Section 504, this includes all operations of State and local agencies that receive federal funds. This includes colleges, universities, and/or school districts.
- **Public Entity**—Any school, organization, agency, or office that receives federal funding and is therefore obligated to follow Section 504 requirements.

- **Public Notice**—The school is required to provide public notice and internal notice (i.e., to staff, individuals with disabilities, and students) stating it does not discriminate on the basis of a disability.
- **Qualified Student**—Any student who has been determined through an evaluation to have a physical or mental impairment that substantially limits one or more major life activities and impacts education.
- **Section 504**—The Rehabilitation Act of 1973 that guarantees specific rights in federally funded programs and activities to people who qualify as disabled. Section 504 states, "No otherwise qualified disabled individual in the United States... shall, solely by reason of a disability be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."
- Section 504 Coordinator—A school employing 15 or more persons must assign a person to coordinate compliance with Section 504 regulations. It is recommended that all districts appoint a Section 504 Coordinator. It is recommended that the same individual serve as the Americans with Disabilities Act Coordinator and be a general educator.
- **Section 504 Representative**—It is recommended that each school appoint a 504 Coordinator to collaborate with the district's Section 504 Coordinator and coordinate building level 504 activities.
- **Section 504 Case Manager**—This is usually the primary school staff member providing accommodations for a specific student. Common case managers are counselors, school nurses, and general education teachers. The case manager maintains the Section 504 student file.
- **Self-Evaluation**—The Americans with Disabilities Act requires that federal fund recipients evaluate their programs, physical accessibility, and employment practices to determine the extent to which programs and activities require modification to ensure full participation by students with disabilities. These evaluations should be revisited annually by the Section 504 Coordinator. The self-evaluation should not be confused with student evaluation.
- Student Assistance Team (SAT)—A group of school staff knowledgeable about the student who work together to study the child's challenges and develop a SAT Intervention Plan, as necessary, to help the student succeed in his/her general educational program—a Tier 2 Intervention. The SAT process is required by state rule. In most school's the SAT also functions as the school's 504 Team.
- **Title I**—A federal program that provides financial assistance to States and eligible agencies to deliver supplemental services to at-risk students.

Appendix E

Comparison of IDEA, 504, and ADA

The following chart is not intended to be all-exhaustive but provides a general overview of similarities and differences between ADA, 504, and ADA

Issues	SECTION 504	INDIVIDUALS WITH DISABILITIES EDUCATION ACT—2004	AMERICANS WITH DISABILITIES ACT
Туре	A Civil Rights Law	An Education Act	A Civil Rights Law
Title	The Rehabilitation Act of 1973	The Individuals with Disabilities Education Improvement Act (IDEA) 2004	Americans with Disabilities Act of 1990 (ADA), amendments of 2009
Purpose	Is a civil rights law that protects the rights of individuals with disabilities in programs and activities that receive federal financial assistance from the U.S. Department of Education.	Is a federal funding statute whose purpose is to provide financial aid to States in their efforts to ensure a free appropriate public education for students with disabilities.	Provides a clear and comprehensive national mandate for the elimination of discrimination against individuals with disabilities.
Responsibility	General education, but shared with special education	Special education, but shared with general education	Public and private schools, business establishments, and public buildings (services)
Funding	State and local responsibility (no federal funding)	State, local, and federal IDEA funds. IDEA Funds cannot be used to serve students eligible only under Section 504.	Public and private responsibility (no federal funding)
Administrator	Section 504 Coordinator (Systems with 15 or more employees) to coordinate efforts to comply with this law	Special education director or designee	ADA Coordinator is required to coordinate efforts to comply with this law.

ISSUES	Section 504	INDIVIDUALS WITH DISABILITIES EDUCATION ACT—2004	AMERICANS WITH DISABILITIES ACT
Service Tool	Accommodations and/or services	Individualized Education Program (IEP). Some IEPs will include accommodations similar to those in a Section 504 plan necessary for success in the general classroom.	Reasonable accommodations and legal employment practices
Population	Identifies person as disabled so long as she/he meets the definition of qualified persons with disabilities, i.e., has or has had a physical or mental impairment that substantially limits a major life activity, or is regarded as disabled by others.	Identifies 13 qualifying conditions: autism, deafness, deaf-blindness, hearing impairment, mental retardation, multiple disabilities, orthopedic impairment, other health impairment, emotional disturbance, specific learning disability, speech or language impairment, traumatic brain injury, and visual impairment.	Identifies person as disabled so long as she/he meets the definition of a qualified person with disabilities; i.e., has a physical or mental impairment that substantially limits one or more major life activities, has a record of such an impairment, or is regarded as disabled by others.
Identification	A student is identified so long as she/he meets the definition of a qualified person with disabilities, i.e., currently has or has had a physical or mental impairment that substantially limits a major life activity or is regarded as disabled by others.	A student is only eligible to receive special education and related services if the multidisciplinary team determines that the student has a disability under one of the 13 qualifying conditions of the IDEA and requires special education services.	A person is eligible so long as she/he meets the definition of a qualified person with disabilities, i.e., currently has or has had a physical or mental impairment that substantially limits a major life activity or is regarded by others as having a disability. The student is not required to need special education services in order to be protected.

Issues	Section 504	INDIVIDUALS WITH DISABILITIES EDUCATION ACT—2004	AMERICANS WITH DISABILITIES ACT
Free Appropriate Public Education	A student could receive services and/or accommodations through a Section 504 Plan.	A student must first be eligible and need special education before he or she is entitled to a special education and related services. Services are based on the student's unique needs as provided by an Individualized Education Program (IEP).	Addresses education in terms of accessibility requirements. Requires private and public entities not to use employment practices that discriminate on the basis of a disability.
Accessibility	Federal regulations regarding building and program accessibility require that reasonable accommodations be made.	Requires that modifications must be made if necessary to provide access to a free appropriate public education to an eligible student.	Requires that public programs be accessible to individuals with disabilities.
Drug and Alcohol Use	Current drug use is not considered a disability. An individual who has stopped using drugs and/or alcohol and is undergoing rehabilitation <i>might</i> be eligible for accommodations.	Drug and alcohol use is not covered as a qualifying disability under the IDEA.	Current drug use is not considered a disability. Current alcohol abuse that prevents individuals from performing duties of the job or that constitutes a direct threat to property or safety of others is not considered a disability.
Procedural Safeguards	Both require notice and rights to the parent or guardian with respect to identification, evaluation, programming, and placement.		Makes provisions for public notice, hearings and awarding attorney fees.
Procedural Safeguards, Cont.		Notice provisions are much more comprehensive. Minimum requirements of the notice are specified.	Self-evaluations and transition plans are required and updated annually.

Issues	SECTION 504	INDIVIDUALS WITH DISABILITIES EDUCATION ACT—2004	AMERICANS WITH DISABILITIES ACT
Notice and Consent	Notice is required before a "significant change in placement." Written consent would be considered a best practice.	Written notice is required prior to any change in placement. Written consent is required before the initial evaluation and reevaluation.	Does not apply to this category.
Evaluations	Evaluation draws on information from a variety of sources in the area of concern. Decisions are made by a group knowledgeable about the student, evaluation data, and placement options. Requires written parental notice. Written parental consent is considered a best practice. Requires periodic reevaluations. Reevaluation is required before a significant change in placement. No provision is made for independent evaluations at district expense. The school district should consider other evaluations and information regarding the student.	A full comprehensive evaluation is required assessing all areas related to the suspected disability. The student is evaluated by a multidisciplinary team within 60 days of written parent consent. Requires reevaluations to be conducted at least every three years if determined appropriate by the team. A reevaluation is not required before a significant change in placement, but an IEP meeting is. Provides for a request for an independent educational evaluation.	All schools should conduct or update their Section 504 evaluation regarding services, accessibility, practices, and policies to ensure discrimination is not occurring with any individual with disabilities under the ADA.
Services	When interpreting evaluation data and making service decisions, both laws require districts to do the following: • Draw upon information from a variety of sources. • Ensure that all information is documented and considered.		

ISSUES	SECTION 504	INDIVIDUALS WITH DISABILITIES EDUCATION ACT—2004	AMERICANS WITH DISABILITIES ACT
	 Ensure that the service decision is made by a group of persons including those who are knowledgeable about the student, disability, the meaning of the evaluation data and placement options. Provide notice and evaluation before any change of services. Ensure that the student is educated with his/her nondisabled peers to the maximum extent appropriate (Lease Restrictive Environment—LRE). 		
Review of Program	Accommodations should be reviewed periodically.	An IEP review meeting is required at least annually or before any significant change.	
Local Level Grievance Procedures	Requires districts to provide a local grievance procedure for parents, students, and employees.	Does not require a local grievance procedure. Provides for state-level IDEA complaint procedures and due process hearings.	Any school district shall adopt and publish grievance procedures for resolution of ADA complaints.
Formal Complaint Procedures	An individual or organization may file a complaint with the Office for Civil Rights (OCR). An OCR complaint must be filed, in writing, within 180 days after the violation has occurred. In certain cases, OCR will consider complaints where more than 180 days have elapsed.	A formal complaint process is required. Parents can file a complaint with the State. A decision must be provided within 60 days.	An individual or organization may file a complaint with OCR. An OCR complaint must be filed, in writing, within 180 days after the violation has occurred. In certain cases, OCR will consider complaints where more than 180 days have elapsed.
Due Process	Both statutes require districts to provide impartial hearings for parents or guardians who disagree with the identification, evaluation, or placement of student with disabilities. School districts or parents can initiate due process hearings. Requires that the parent have an opportunity to participate and be		Due process hearings can be initiated by either party. The court may allow a reasonable attorney's fee for the prevailing party.

Issues	SECTION 504	INDIVIDUALS WITH DISABILITIES EDUCATION ACT—2004	AMERICANS WITH DISABILITIES ACT
	represented by counsel. Other the local school district or state clarify specific details and delin		
Mediation	Not required. However, mediation should always be suggested.	Mediation and resolution sessions are available for the parties in a dispute and are encouraged as a way to resolve a state-level complaint or due process hearing.	Not required. However, mediation should always be suggested.
Exhaustion of Remedies	Administrative hearing is not required prior to OCR involvement or court action.	The parent or guardian should exhaust all available administrative remedies before seeking court action.	An administrative hearing is not required prior to OCR involvement or court action.
Enforcement	Enforced by the U.S. Office of Civil Rights. Regional offices are located throughout the United States. The office is part of the U.S. Department of Education.	Enforced by the U.S. Office of Special Education Programs (OSEP) and the State as the enforcement arm of OSEP.	Enforced by the U.S. Office for Civil Rights under an agreement with EEOC.

Appendix F Examples of Disabilities and Accommodations

The Section 504 accommodations/services a student receives will be based upon the unique needs identified during the evaluation process. The pages that follow are intended to offer sample accommodations for typical disabilities that may qualify a student to receive a Section 504 Accommodation Plan. The Section 504 Team, which includes the parents, decides on an individual student basis which accommodations are appropriate. Each student will be different according to their evaluation and needs. Some of the suggested accommodations could be listed in the plan as the parent's or students' responsibility.

Remember, these disabilities are covered by Section 504 only if an evaluation determines that the condition is substantially limiting to a major life activity. Remember, each student is unique, and the accommodations are based on evaluation data and input from the Section 504 Team that includes the parents. Any health care related accommodations should made be under the training and supervision of a LPN and/or RN.

ACQUIRED IMMUNE DEFICIENCY SYNDROME (AIDS)

EXAMPLE: The student frequently misses school and does not have the strength to attend a full day. This student has a disability that substantially limits the life activities of caring for one's self and learning.

Possible Accommodations

- Develop a health care and emergency plan.
- Apply universal precautions.
- Administer medications as prescribed.
- Adjust attendance policies.
- Adjust schedule or shorten day.
- Provide rest periods.
- Adapt physical education curriculum.

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- Establish routine communication with health professionals, school nurse, and home.
- Meet with doctor, parents, teachers, and administrators.
- Arrange for an adult tutor at school or home.
- Modify assignments and tests.
- Provide an extra set of textbooks for home.
- Provide staff training on confidentiality.
- Provide education and support for peers regarding issues of death and dying.
- Provide transportation to and from school.
- Tape books or provide a personal reader.
- Provide a home computer with e-mail.
- Arrange for a support group.
- Provide employment transitions for secondary students.
- Develop supportive community attitudes regarding the school's need to educate student who are HIV positive/AIDS.
- Develop and promote nondiscriminatory classroom climate and supportive student attitudes.
- Promote the most supportive, least restrictive educational program for student with AIDS.
- Initiate an AIDS awareness program to promote understanding.
- Video-tape classroom teacher.
- Provide a peer support group to encourage communication.
- Furnish home and hospital care for extended periods of illness.
- Provide technology at home with a possible link to the school.

ALLERGIES

EXAMPLE: The student has severe allergic reactions to certain pollens and foods. The student is substantially limited in the major life activity of breathing.

Possible Accommodations

- Avoid allergy-causing substances: soap, weeds, pollen, food.
- Inservice necessary persons: dietary people, peers, coaches, laundry for sports people (soap).
- Allow time for shots/clinic appointments.
- Use air purifiers.
- Adapt physical education curriculum during high pollen time.
- Improve room ventilation (e.g. When remodeling has occurred and materials may cause an allergy).

ARTHRITIS

EXAMPLE: A student with arthritis may have persistent pain, tenderness, or swelling in one or more joints. The student is substantially limited in the major life activity of walking and performing manual tasks.

- Develop health care plan and emergency plan.
- Provide a rest period during the day.
- Accommodate for absences for doctor's appointments.
- Provide assistive devices for writing (e.g., pencil grips, non-skid surface, typewriter/computer, etc.).
- Modify physical education curriculum.
- Administer medication as prescribed.

- Arrange for assistance with carrying books, lunch tray, etc.
- Provide book caddy.
- Implement movement plan to avoid stiffness.
- Provide seating accommodations.
- Allow extra time between classes.
- Provide locker assistance.
- Provide modified eating utensils.
- Accommodate for writing with a computer and note-taking with a tape recorder.
- Make available access to wheelchair/ramps and school van for transportation.
- Modify recess time.
- Provide peer support groups.
- Arrange for instructional aide support.
- Arrange for someone else to take notes.
- Install handle style doorknobs (openers).
- Record lectures/presentations.
- Have teacher provide outlines of presentation.
- Issue Velcro® fasteners for bags, shoes, and coats.
- Provide a more comfortable style of desk.
- Adjust attendance policy, if needed.
- Furnish a warmer room and sit student close to the heat.
- Modify curriculum for the lab classes.
- Supply an extra set of books for home use and keep a set at school.

- Let student give reports in oral form rather than written.
- Begin an awareness program for other student.
- Monitor any special dietary considerations.
- Provide individual school counseling.
- Make any needed bathroom accommodations.

ASTHMA

EXAMPLE: A student has been diagnosed as having asthma. The disability limits the major life activity of breathing.

- Develop health care and emergency plan.
- Modify activity level for recess, physical education, etc.
- Use air purifier or inhalants.
- Provide inhalant therapy assistance.
- Administer medication as prescribed.
- Provide homebound instruction.
- Remove allergens—e.g., hairspray, lotions, perfumes, pine trees, carpet.
- Make field trips non-mandatory and supplement with videos, audios, movies, etc.
- Accommodate medical absence; arrange transportation to home/clinic.
- Provide education to peers/teachers/others (bus drivers, cooks, etc.).
- Provide access to water, gum, etc.
- Provide curriculum considerations (science class, physical education, etc.)
- Provide alternatives if individual misses an excessive amount of school.

- Have peers available to carry materials to and from classes (e.g., lunch tray, books).
- Provide rest periods.
- Make school health care needs known to appropriate staff.
- Modify field trip experiences.
- Provide indoor space for before and after school.
- Arrange for access to wheelchair for transition purposes.
- Have a locker location that is centralized and free of atmosphere changes.
- Reimburse parent for transportation costs or provide alternate transportation to and from school.
- Modify attendance policies.
- Modify certain learning activities.

ATTENTION DEFICIT DISORDER (ADD) ATTENTION DEFICIT HYPERACTIVITY DISORDER (ADHD)

EXAMPLE: The student does not meet eligibility requirements under IDEA as emotionally disturbed, learning disabled, or other health impaired. The student is diagnosed as having ADD by a doctor and determined to be eligible by the Section 504 Team using additional evaluation information and the disability limits the major life activity of learning.

- Have student work in a study carrel.
- Adjust student seating.
- Use simple, concise instructions.
- Provide a peer tutor/helper.
- Teach compensatory strategies.

- Administer medication as prescribed.
- Monitor stress and fatigue; adjust activities.
- Modify assignments, as necessary.
- Change instructional pace.
- Provide supervision during transitions, disruptions, and field trips.
- Use study guides, organizing tools.
- Modify testing procedures.
- Provide school counseling.
- Initiate frequent parent communication.
- Establish a school/home behavior management program.
- Provide training for staff and parents.
- Have the student use an organizer—train in organizational skills.
- Establish a visual cue between teacher and student.
- Assign chores/duties around room/school.
- Modify environment to avoid distractions.
- Highlight required or important information/directions.
- Place assignments, directions on tape for auditory learner.
- Provide a checklist for student, parents, and/or teacher to record assignments or completed tasks.
- Use a timer to assist student to focus on given task or number of problems in time allotted—stress they need to be done correctly.
- Have student restate or write directions/instructions.
- Allow student to respond in variety of different modes (e.g., may place answers for tests on tape instead of paper.)
- Give student opportunity to stand while working.

- Provide additional supervision to and from school.
- Modify student's work area with barriers.
- Inservice other student and staff about ADD/ADHD.
- Supply treats and rewards to promote behavior change.
- Prescribe physical activity, exercise, etc.
- Determine trigger points and prevent action leading to trigger points.
- Provide a sociometric/sociogram design, such as circle of friends.

CANCER

EXAMPLE: The student has been diagnosed with cancer. The condition has become substantially limiting to the major life activities of learning and caring for one's self.

- With the school nurse, develop a health and emergency plan.
- Apply universal precautions.
- Adjust attendance policies.
- Limit number of classes taken; accommodate scheduling (breaks, etc.).
- Send teacher/tutor to hospital, as appropriate.
- Take whatever steps are necessary to accommodate student's involvement in extracurricular activities.
- Adjust activity level and expectations in classes based on physical limitations;
 do not require activities that are too physically taxing.
- Schedule daily monitoring or distribution of medications, as prescribed.
- Provide appropriate assistive technology.
- Have accommodations available for transportation to and from school and extracurricular activities.

- Provide dietary accommodations.
- Shorten day and/or arrange for home tutoring following treatment.
- Provide additional set of texts and assignments to hospital school.
- Tape lessons.
- Modify schedule to include rest breaks.
- Provide counseling; establish peer support group.
- Adapt physical education.
- Provide access as needed to school health services.
- Provide awareness training to staff and other student about cancer.
- Offer counseling for death and dying.
- Furnish a peer tutor.
- Modify workload.
- Provide a separate bathroom.
- Provide an interactive computer/modem.
- Instigate a free pass system from the classroom.
- Adjust the proficiency requirement.
- Provide individual school counseling.
- If necessary, adjust requirements for graduation.
- Provide teachers with counseling, emphasizing positive attitudes.

CEREBRAL PALSY

EXAMPLE: The student has serious difficulties with fine and gross motor skills. A wheelchair is used for mobility. Cognitive skills are very good. The impairment substantially limits the major life activity of walking and caring for one's self.

Possible Accommodations

- Initiate a health care plan.
- Provide assistive technology devices (computer).
- Arrange for use of ramps and elevators.
- Allow for extra time between classes.
- Assist with carrying books, lunch trays, etc.
- Modify physical education curriculum.
- Provide time for physical therapy.
- Monitor medication administration, as prescribed.
- Modify eating utensils.
- Educate peers/staff about cerebral palsy.

DRUGS AND ALCOHOL

EXAMPLE: The student has used drugs and alcohol for many years. This problem has affected the major life activities of learning and caring for one's self. The student is presently not using drugs or alcohol and is in a rehabilitation program.

Possible Accommodations

- Allow student to attend rehabilitation sessions.
- Provide texts and assignments to treatment facility.

- Arrange for periodic home-school contacts.
- Establish daily/weekly journal.
- Communicate with treatment facility.
- Provide/arrange for school counseling.
- Establish peer support group.
- Dismiss from school for treatment without punitive measures.
- Arrange for access to treatment at other locations, as needed.
- Integrate a student assistance program into the classroom.

EPILEPSY

EXAMPLE: The student is on medication for seizure activity but experiences several grand mal seizures each month. The condition substantially limits the major life activity of learning.

- Train staff and prepare an emergency plan.
- Change seating.
- Provide rest time and academic considerations following seizure.
- Arrange buddy system.
- Avoid using chalkboards.
- Provide an alternative recess.
- Provide clean rooms and avoid rooms with carpet.
- Provide education for peers and staff about epilepsy.
- Plan for academic make-up work so individual can catch up with peers.

OBESITY

EXAMPLE: A student has an eating disorder that may require special accommodations. Obesity may be considered a disability under Section 504 where it substantially impairs the major life activity of mobility.

- Provide special seating modifications.
- Make dietary modifications.
- Adjust meal schedule.
- Adapt physical education program.
- Allow extra time to get to classes.
- Educate peers about eating disorders.
- Adapt restrooms.
- Begin a peer support group.
- Allow more passing time.
- Ensure privacy for self-care.
- Provide school counseling.
- Provide for elevator privileges or other accommodations—for example, individuals in wheelchairs or with other disabilities that prevent them from using stairs.
- Arrange classroom furniture to provide room to negotiate and move around classroom seating.
- Arrange for peer counseling/helping to deal with esteem issues; also peer attitudes, teasing, etc.
- Address busing concerns to ensure room on buses for seating.

- Arrange to provide opportunities for the individual to participate in intramural events.
- Provide proper and safe transportation to and from school.
- Make any class location changes that may be needed.
- Promote out-of-school support.
- Adjust attendance policy.

ORTHOPEDICALLY IMPAIRED

EXAMPLE: The student has limited mobility and is confined to a wheelchair. The impairment substantially limits the major life activity of walking and caring for one's self.

Possible Accommodations

- Develop a health care and emergency plan.
- Provide an adaptive physical education program.
- If necessary, provide physical therapy at school.
- · Check facilities regarding physical accessibility.
- Provide extra time to get to class.
- Supply a set of textbooks for home.
- Provide a copy of class notes from a peer.
- Practice emergency exit from school building.

STUDENT FORMERLY RECEIVING SPECIAL EDUCATION SERVICES

EXAMPLE: The student has exited from a special education program but still needs some academic accommodations to function in a general classroom. The student was evaluated and found to be eligible for accommodations by the Section 504 Team. The learning disability still substantially limits the major life activity of learning.

Possible Accommodations

- Network; plan with all staff.
- Maintain ongoing monitoring of progress; notify staff.
- Establish daily/weekly progress reports.
- Allow for academic accommodations in the general education classroom.
- Provide mentoring services at school.
- Consider Title I services.
- Provide after-school tutoring.
- Provide peer tutoring.
- Adjust homework assignments.
- Have student work toward more independent achievement of assignments within a structured environment (build self-esteem).
- Contact previous special education teachers for suggestions.
- Review files of progress reports and see what plans were successful.

STUDENT WITH SPECIAL HEALTH CARE NEEDS

EXAMPLE: The student has a special health care problem and requires clean intermittent catheterization twice each day. The impairment substantially limits the major life activity of caring for one's self.

Possible Accommodations

- Develop health care and emergency plan.
- Apply universal precautions.
- Provide trained personnel to perform special procedures.
- Provide student with private location and time to perform procedures.
- Involve school nurse, parents, teachers, and staff.
- Allow preferential seating.
- Modify recess/PE/transportation.
- Reevaluate/update periodically.
- If necessary, modify attendance policy.
- Establish health alert—every staff member involved with this student is aware of the health problem and of proper procedures.
- Provide a beeper/paging system for trained personnel.
- Begin a disability awareness program upon parent or student request.
- If necessary, provide school counseling.
- Arrange for trained personnel for school field trips.

TEMPORARILY DISABLED

EXAMPLE: A student was in an automobile accident and will be homebound and/or hospitalized for a period of time. The student is considered temporarily disabled and is substantially limited in the major life activity of walking.

- Provide duplicate sets of texts and tape record lessons.
- Provide assignments to hospital school.
- Provide homebound instruction.
- Schedule periodic home-school meetings.
- Arrange for student to leave class early to get to next class.
- Provide access to elevators.
- Excuse from or adapt physical education program.
- Arrange for a friend to assist student in getting from class to class (support network).
- Provide a cordless telephone/beeper.
- Provide an interactive system—computer, e-mail, TV.
- Provide school counseling—trauma from accident.
- Provide physical therapy as necessary.
- Arrange for a tutor.
- Arrange for peer notes.
- Provide help with getting lunch tray.
- Change seating arrangements to accommodate needs.
- Modify assignments depending on disability.
- Modify completion of assignment.

- Allow more time for test completion.
- Allow shortened days; adjust attendance policy.
- Address special accommodations of a wheelchair.
- Inservice staff and class and prepare an emergency care plan.
- Switch classrooms to main floor.
- Test verbally.
- Provide peer assistance for social involvement (keep student informed of social activities)

TOURETTE SYNDROME

EXAMPLE: The student exhibits inappropriate gestures and sounds in the classroom and hallways. The impairment substantially limits the major life activity of learning.

- Educate other student and staff about Tourette Syndrome.
- Pair with a neighboring student to prevent tardiness or absenteeism.
- Provide student with a means of catching up on missed lessons.
- Pair with a fellow student for study.
- Arrange for frequent parental interaction.
- Administer medication, if necessary.
- Provide supervision for transition activities.
- Modify assignments.
- Provide alternative workspace.
- Cue student for inappropriate behavior.
- Furnish supervision while student is acting out.
- Inservice teachers about different discipline procedures.

TRAUMATIC BRAIN INJURY

EXAMPLE: The student sustained a brain injury in an automobile accident. Many academic and motor skills have been lost from the injury. The condition substantially limits the major life activity of learning.

Possible Accommodations

- Arrange for a health care and emergency plan.
- Provide extended school year/time.
- Furnish memory/organizational aids.
- Provide alternative testing.
- Initiate tutoring programs.
- Inservice staff and peers about TBI.
- Implement an academic monitoring process.

PARENT WITH HEARING IMPAIRMENT

EXAMPLE: A parent is hearing impaired and requests access to school-sponsored activities.

- Provide an interpreter for all school events of expected participation.
- Make arrangements for home-school contacts/communication.
- Assist with locating peer or support groups.
- Use written notes for communication.
- Provide information on assistive technology.

Appendix G Examples of Section 504 Discrimination

The following are some examples of how school districts can discriminate against individuals with disabilities:

- A student with a disability is denied recognition on the honor roll because one of his or her classes is in the special education resource room.
- A student with a disability is expelled from school for misbehavior that is related to his/her disability.
- The school refuses to provide bus transportation that is as short in duration (within reason) as provided to students without disabilities.
- The school refuses to allow a student with a disability the opportunity to audition for athletic teams, cheerleading, or other extracurricular activities.
- The school denies course credit to a student whose absenteeism is the result of a disability.
- The school refuses to dispense medication to a student who needs it to benefit and have access to his or her education.
- The high school counselor fails to provide information about the special provisions of College Board examinations to students with disabilities.
- The school refuses to provide a modified adaptive physical education program for a student who is obese and cannot participate in regular physical education.
- The school does not provide an interpreter for a parent who is deaf to attend a school meeting regarding his/her student.
- Student with disabilities are denied access to extracurricular activities.

Appendix H Summary of Section 504 Regulations Subparts

Subpart A: General Provisions

This part of the regulations outlines the nondiscriminatory responsibilities of schools that receive federal funds or are a public entity. No person, on the basis of a disability, shall be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program that benefits from federal funding or is a public entity.

Subpart B: Employment Practices

No qualified person shall, on the basis of his/her disability, be subjected to discrimination in employment by any program or activity that receives federal funds or is a public entity.

The school must make reasonable accommodations for qualified applicants or employees with known physical and mental impairments unless the accommodation would impose an undue hardship on the operation of the school's program. Examples of reasonable accommodations would include: making facilities accessible to and usable by persons with disabilities, job restructuring, part-time or modified work schedules, and acquisition or modification of equipment or devices.

The regulations mention the following factors to consider in determination of "undue hardship." The school district can claim undue hardship in the area of employment.

- 1. The overall size of the school's program with respect to the number of employees, number and type of facilities, and size of budget
- 2. The type of the school's operation, including the composition and structure of its workforce
- 3. The nature and cost of the accommodation needed
- 4. The burden of proof is always on the school.

Undue hardship cannot be used in relation to providing eligible student with a free appropriate public education. Like special education (IDEA), lack of funds cannot be used as an excuse for not providing services.

Subpart C: Program Accessibility

No individual with a disability shall be denied the benefits of, be excluded from participation in, or be otherwise subjected to discrimination under any program or activity because facilities are inaccessible or unusable. Building and program accessibility is applicable to any individual with disabilities accessing any activities or programs in that school building.

The regulation contains two standards to be used in determining whether programs and activities are accessible to individuals with disabilities. One standard deals with

"existing" facilities; the other deals with "new" construction. The term "existing facility" means the facility was in existence or in the process of construction before June 3, 1977, the effective date of the regulation. The term "new construction" means the ground breaking took place on or after the effective date of the regulation. Existing facility under ADA was January 26, 1992.

Leased facilities (mobile units) that are leased or constructed with federal funds are required to meet the standards of new construction. Other leased units are required to meet the standards of existing facilities.

The standard for a facility existing before June 3, 1977, for 504, or January 26, 1992, for ADA, requires that federally assisted programs or activities operated in that facility must, when viewed in their entirety, be readily accessible. This standard does not require that every facility or part be accessible, so long as the program or activity as a whole is accessible. Thus, recipients need not make structural changes to facilities that existed before June 3, 1977, for 504 or before January 26, 1992, for ADA where other alternative methods are effective in making programs and activities accessible so long as priority consideration is given to offering the services in the most integrated setting appropriate.

One example of an alternative method in a school would be the relocation of classes, activities, or services to an accessible site. Facility alteration or new construction is required to achieve program accessibility only if sufficient relocation of classes, activities, or services cannot be housed in an existing facility. In meeting the objective of program accessibility, the school must take precautions not to isolate or concentrate students with disabilities in settings away from students without disabilities.

The regulation requires that all new construction begun after June 3, 1977, for 504 or January 26, 1992, for ADA, as well as alterations to existing facilities, must be designed and constructed so as to make facilities accessible and usable by individuals with disabilities.

Subpart D: Requirements For Preschool, Elementary, Middle Level/Junior High, And Secondary Education

Preschool, elementary, middle level/junior high, and secondary programs must take into account the needs of qualified persons with disabilities in determining the aid, benefits, or services to be provided under these programs or activities.

The school must provide a free appropriate public education to students with disabilities in its jurisdiction who are eligible under Section 504. Instruction must be individually designed to meet the needs of those students as adequately as the needs of students without disabilities. This standard of what is "appropriate" differs from the IDEA "appropriate" standard, which requires the school to design a program reasonably calculated to confer educational benefit. An appropriate education under Section 504 requires that the services be effective and equal.

Although Section 504 does not require schools to develop an Individual Education Program with annual goals and objectives, it is required that the school provide written documentation for each student eligible under Section 504. If the Student Assistance Team suspects a need for accommodation, a referral should be made, evaluations conducted, and possible eligibility determined by a team knowledgeable about the student. If the student is eligible, the team might develop a Section 504 Accommodation Plan.

The quality of educational services provided to students with disabilities must be equivalent to the services provided to students without disabilities. Teachers, administrators, staff, and parents should receive ongoing training in the instruction of individuals with disabilities and be knowledgeable about the disability, appropriate materials, and equipment. The Section 504 coordinator will be responsible to develop and implement staff and parent training.

Responsibility

It must be emphasized that Section 504 falls under the *management of general education*. The school staff and parents should collaborate to help guarantee that students are provided with necessary accommodations. A student who is found to have a disability under Section 504 should be served by the resources provided through general education. The exception to this standard is a student who has been determined eligible as having a disability under the Individuals with Disabilities Education Act (IDEA). Such a studentcould receive special education services under IDEA and accommodations required under Section 504. Many schools will include the Section 504 accommodations on the IEP, rather than developing two separate documents.

*Parents and school personnel must be notified of the name, address, and telephone # of the 504 coordinator.

—Best Practice—

Every attempt should be made to resolve any differences between the school and parents before a complaint is filed or the Office for Civil Rights is contacted. Mediation is an excellent technique to resolve differences, but both parties must agree to mediation, and the district or charger school must agree to the costs.

In summary, it is important to keep in mind that some students who have physical or mental impairments that substantially limit their ability to participate in the education program are entitled to accommodations under Section 504 even though they may not fall into special education categories and be covered by the special education law. It is also important to remember that Section 504 is a management responsibility of general education.

Subpart E: Postsecondary Education

Listed below are some responsibilities of postsecondary programs:

Admissions

- An individual with a disability cannot be denied admission to a program solely on the basis of his/her disability. Recruitment efforts by a postsecondary school must avoid any discrimination against individuals who have a disability.
- A test cannot be used that discriminates against an individual with disabilities.
 All tests should be validated and normed for the population to which it is given and for the purpose it is intended.
- The school must provide internal and external public notice stating the program does not discriminate on the basis of a disability.

Treatment of students

- No qualified student with a disability can be excluded from participation in, be denied benefits of, or otherwise be subjected to discrimination in any academic, research, occupational training, housing, health insurance, counseling, financial aid, physical education, athletics, recreation, transportation, other extracurricular, or other postsecondary education program or activity.
- A postsecondary program may not exclude any qualified student from any course of study or other part of its education program on the basis of a disability.

Academic adjustments

- Adjustments to academic requirements may be necessary to ensure that such requirements do not discriminate on the basis of disability.
- Modifications may include changes in the length of time permitted for the completion of a degree, substitution of specific courses required for the completion of the degree, and accommodations in the manner in which specific courses are conducted.
- Academic adjustments could include tape recorders in classrooms, guide dogs or service dogs in campus buildings, and special arrangements for administering examinations.
- Auxiliary aids could include taped texts, interpreters or other effective
 methods of making orally delivered materials available to students with
 hearing impairments, readers in libraries for students with visual impairments,
 classroom equipment adapted for use by students with manual impairments,
 and other similar services and actions.
- The school should provide comparable, convenient, and accessible housing to individuals with disabilities at the same cost as to others.

Financial and employment assistance

- In providing financial assistance to qualified individuals with disabilities, a school may not provide less assistance than is provided to nondisabled persons, limit eligibility for assistance, or otherwise discriminate.
- A school that assists any agency, organization, or person in providing employment opportunities to any of its students shall ensure that such employment opportunities are made available to all students.

Nonacademic services

- A school that offers physical education courses or that operates or sponsors intercollegiate, club, or intramural athletics should provide an equal opportunity to participate in these activities to a qualified individual with a disability.
- A school that provides personal, academic, or vocational counseling, guidance, or placement services to students should make these services available to individuals with disabilities.
- A school that provides assistance to fraternities, sororities, or similar organizations should ensure that the membership practices of such organizations do not permit discrimination.

Appendix I Web Links

U.S. Department of Education, Office for Civil Rights

http://www.ed.gov/about/offices/list/ocr/504faq.html

OCR Reports and Resources

http://www.ed.gov/about/offices/list/ocr/publications.html#Section504

Frequently Asked Questions about Section 504 and the Education of Student with Disabilities: Clarifies the requirements of Section 504 of the Rehabilitation Act of 1973, as amended, in the area of elementary and secondary education.

New Mexico Public Education Department

http://www.ped.state.nm.us

The Student Assistance Team (SAT) and the Three-Tier Model of Student Intervention—A Guidance and Resource Manual for New Mexico's Response to Intervention (Rtl) Framework. Click on the A-Z Directory and locate it a link to it there.

Understanding the Differences Between IDEA and Section 504

http://www.ldonline.org/ld_indepth/legal_legislative/edlaw504.html

Article at LD Online: "Understanding the Differences Between IDEA and Section 504,"

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LRP Publications

Section 504 Compliance Advisor (Monthly Newsletter) http://www.lrpdartnell.com/cgi-bin/SoftCart.exe/scstore/p-300065.html?L+scstore+tvpo6553+1089245737

Each monthly issue of Section 504 Compliance Advisor explains the law's requirements and helps you understand Section 504. You examine real cases and learn how these cases affect your policies and programs. Learn how to handle complaints, from the letter of



notification to OCR investigations and resolutions. Plus, you receive detailed tips and guidance on disciplining students under Section 504. And you get advice from your colleagues on how to solve the problems you face today.

1-800-341-7874



LRP Publications For Sale

www.lrp.com

The New Mexico Public Education Department does not endorse the materials or tools included in this list. However, this information is provided so schools can easily locate what is readily available, and then review them to make informed decisions about ones that will best met their needs.

72 Quick Tips to Boost Your Special Education IQ

Determining Section 504 Eligibility: A Guide for Successful Staff Training

Differences Between IDEA and Section 504

Discipline and the Section 504 Student: Your Quick-Reference Guide to Best Practices

The Dos and Don'ts of Section 504: Step-by-Step Training to Ensure Compliance

Homebound Services under the IDEA and Section 504: An Overview of Legal Issues

Identify, Locate and Evaluate: Student Find under the IDEA and Section 504

Making Section 504 Eligibility Determinations

Section 504 and Physical Disabilities: Best Practices in Accommodating Students

Section 504 Compliance Advisor (504CA)

Section 504 Compliance: Issues, Analysis & Cases

The Section 504 Guide to a Successful School-Level Program

Section 504, the ADA and the Schools - 2nd Edition

Section 504 Retaliation Claims: A Legal Overview

The Section 504 Trainer's Manual

Section 504 Individual Accommodation Plan Writer Software 2.0

Section 504 Individual Accommodation Plan Writer Software 2.0 & Section 504, the ADA and the

Schools—Second Edition Combo

Section 504 of the Rehabilitation Act of 1973: An Overview - Tape Two

Special Education Law Training Series - Ten Video Set

Staff Training Tips: Focusing on Section 504

Student Discipline and Section 504 Compliance: Striking the Balance

The Top Section 504 Errors: Expert Guidance to Avoid 25 Common Compliance Mistakes

What Do I Do When... The Answer Book on Placement under the IDEA and Section 504

What Do I Do When...The Answer Book on Section 504

Who's Eligible for Section 504? A Quick-Reference Guide for Proper Placement