



OFFICE of COMMUNITY ENGAGEMENT

FAMILY EDUCATION SURVEY FAQs

Updated: June 5, 2020

Executive Summary

The Public Education Department (PED) is committed to an educational system that meets the needs of all students. During the uncertain times of COVID-19, school buildings were closed and educators and families were asked to quickly adjust to a distance-learning model for the remainder of the 2019-2020 school year. In an effort to gain insight into family and student experiences, the PED contacted a third party vendor (TriPod) to support the development of a statewide family education survey. The PED requested an honest, first-hand assessment of families' pre-and post-distance learning school experiences as well as open-ended feedback.

Essentially, we want to know about students' experiences with distance-learning as well as what families want and need to safely reopen schools this fall. **The survey will close on Friday, June 12, 2020.** A summary report will be made publicly available by the PED leadership team.

Frequently Asked Questions about the Family Survey

Will my child's school know what I wrote on the survey?

While the survey asks you to identify your child's district/school, you can rest assured that the responses you provide will be kept anonymous. NMPED does not have access to the "raw data." We will request the information needed from our third party vendor to inform the summary report. The feedback families provide may be shared with School District leaders, but no personally identifiable information will be provided.

How can I participate in this survey?

The survey is available on-line at <https://bit.ly/NMFamilySurvey>. It is available in three languages (English, Spanish, and Navajo). Simply click on the drop-down menu in the upper right corner of the welcome screen to select your preferred language. You can also answer the survey for more than one child!

Why is PED collecting background information about my family on this survey?

The PED is committed to promoting Culturally and Linguistically Responsive (CLR) practices in the classroom and to supporting increasingly responsive programs and policies. The survey asks for information about student and family identities to help us better understand the experiences and preferences of all families, across all schools. This information is optional – families can complete and submit the survey without responding to the background question items.

How will the results of the survey be shared?

The information families provide will be shared with PED leadership and the statewide School Reentry Task Force to ensure school reentry plans are responsive to the needs and concerns of families. In addition, PED will continually review survey data to inform programming and policies in the coming months.

Contact Information

Our family engagement team has recently set up a new email line for any questions, concerns, or feedback you may have. You can reach them at Family.Engagement@state.nm.us. Please keep in mind response times may be slightly delayed due to COVID-19 and teleworking conditions. We appreciate your engagement and patience!

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