

From: Cathy Jones Park
To: Charlene Marcotte, PED
Subject: [EXT] Fwd: NM 1.21.20 call to support. Attn: Alyssa (#20-00526)
Date: Tuesday, February 25, 2020 12:45:15 PM
Attachments:

Fyi

----- Forwarded message -----

From: EDEN Submission System
Date: Tue, Feb 25, 2020, 12:23 PM
Subject: RE: NM 1.21.20 call to support. Attn: Alyssa (#20-00526)
To: Cathy Jones Parks

Hello Cathy,

I wanted to follow-up on this. Our technical team has able to verify that the comment boxes within indicators 4A and 4B, should not have been initially displayed on-screen since the DID NOT option was selected.

However for reference, we do have the below comment that was initially written for 4A, below:

“There was no noncompliance. However, if the State identifies non-compliance the SEB conducts a review of policies, procedures and practices, along with the students' IEPs, for the LEA(s) demonstrating non-compliance in meeting the requirements of 34 CRF Â§300.170(b). The LEA(s) are notified in writing of the non-compliance in accordance with the state's ISEAS. The LEA(s) are then required to revise policies, procedures and practices. The LEA(s) must also review all areas of non-compliance including the development of IEPs, use of positive behavioral interventions and supports, procedural safeguards, and adequate data submission that were identified through the Indicator four (4) self-assessment and that are verified by the State through a review of the policies, procedures and practices. In addition, the IEPs are reviewed by the State for all students who were suspended or expelled for greater than 10 days. The LEA(s) are placed on a corrective action plan developed by the State, which includes technical assistance in each area identified by the self-assessment, policies, procedures and practices review, IEP reviews, and on-site review. The LEA(s) must meet all the conditions of the corrective action plan in a timely manner. All individual cases of noncompliance must be corrected.”

You can include this comment in a separate space during the clarification period or provide this to your state lead. Or, you can disregard if it is not needed. I also have 4B's comment attached to this email.

Please let me know if you have any additional questions or concerns! Your ticket (#20-00526) has been placed in a closed status. If your request has not been completed to your satisfaction, please reply to this e-mail within 3 business days and your ticket will be re-opened and your assigned technician will contact you.

Thank you,

PSC

Alyssa Schardong

ED*Facts* Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Federal Relay Service: 800-877-0996 (Voice/TTY) /

From: Cathy Jones Parks
Sent: Thursday, January 30, 2020 5:59 PM
To: EDEN Submission System

Subject: Re: NM 1.21.20 call to support. Attn: Alyssa (#20-00526)

Thank you for the update.

On Thu, Jan 30, 2020, 3:56 PM EDEN Submission System wrote:

Hello Cathy,

Thank you for this update. We did hear back from our technical team as well, that the missing information is now resolved, so I am happy to hear you see it.

Regarding 4A and 4B, I have this escalated to our technical team so they may review! I will be in touch as soon as I have any further information.

Thank you,

PSC

Alyssa Schardong

ED*Facts* Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Federal Relay Service: 800-877-0996 (Voice/TTY)

From: Cathy Jones Parks
Sent: Wednesday, January 29, 2020 2:45 PM
To: EDEN Submission System
Subject: Re: NM 1.21.20 call to support. Attn: Alyssa (#20-00526)

Alyssa,

I ran a report today and it looks like the missing information is now printing to the report. Thank you.

I do want to report one more area, but I think it is a non-issue. But, to be sure, I am reporting issue.

For 4A and 4B, NM had no districts identified with non-compliance this year. In EMAPS system, we've check the button for State DID NOT identify compliance. When I originally entered that data a text box populated to describe how state ensured that policies and procedures were reviewed... to which I had narrative. It is not printing to the report. BUT, I don't believe it is required to since we did not have any non compliance identified. The textbox might have opened up early on before maintenance happened and the narrative we entered is still there.

Please let me know if there is anything further you need from me. Again, I think this is a non-issue but just want to be certain. Thank you. Cathy

Screenshots and report from today attached.

On Mon, Jan 27, 2020 at 9:21 AM Cathy Jones Parks wrote:

Alyssa,

Thank you for visiting with me this morning. I am attaching the screenshots I referenced during our call which show that we have data saved and entered in Indicators 4A, 4B, 11, 12 and 13 and that that same data is not populating to the printout. I've also attached a copy of the printout which is highlighted to show where that data should be showing up. The concerns are specific to the continuing non-compliance prior to FFY 2017 sections.

We also have items that are showing up with XXX (see highlighted area in Indicator 2, where there is no data in the system, so I am anticipating that when it goes to pdf because that is a non response item, they will not show up?

Thanks. Cathy

On Sat, Jan 25, 2020 at 7:09 PM Cathy Jones Parks wrote:

Alyssa,

I just want to be clear in my understanding that where we are having XXX in the Word printout, we have entered data into those boxes already. Am I understanding correctly

that those XXX will be replaced with the data that has already been entered. I am concerned because we have some boxes that the narrative is printing out and then we have other boxes that continue with the XXX, even though there is narrative in the system. We also have some areas that are populating with XXX's that are not areas where we will be entering any data.

Please confirm that those areas that have narrative entered, and that are populating with XXX's, will have narrative once they get to pdf? Thank you. Cathy

On Thu, Jan 23, 2020 at 1:00 PM EDEN Submission System

Hello Cathy,

I wanted to update you for both of these items. Per the broadcast that was recently sent out, the target calculations for Indicator 15 have now been updated, and the targets should now display as "Met Target".

In addition, regarding the X's that are appearing throughout the Word document for the various indicators you mentioned, this is as expected. The final PDF version of your SPP/APR will not have these X's. They will be removed and only your entered data/indicators/sections will be displayed!

If you have any additional questions or concerns, please let me know.

Your ticket (#20-00526) has been placed in a closed status. If your request has not been completed to your satisfaction, please reply to this e-mail within 3 business days and your ticket will be re-opened and your assigned technician will contact you.

To provide feedback on your service experience with this ticket, please go to

Thank you!

PSC

Alyssa Schardong

ED*Facts* Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)

Federal Relay Service: 800-877-0996 (Voice/TTY)

From: Cathy Jones Parks
Sent: Tuesday, January 21, 2020 4:44 PM
To: EDEN Submission System
Subject: Re: NM 1.21.20 call to support. Attn: Alyssa

Thank you Alyssa. Your response is appreciated. Cathy

On Tue, Jan 21, 2020 at 2:36 PM EDEN Submission System wrote:

Hello Cathy,

Thank you very much for this information! I was able to research your state's Indicator 15 and this has been previously escalated to the Program Office. Currently, we are awaiting their response. We are also awaiting a response from our technical team in regards to the other question/issue you noted regarding x's appearing in your Word printout.

Once we hear a response back for either, I will be sure to follow-up with you with that information! For your reference, I am tracking both of these issues for you in ticket #20-00526.

Thank you,

PSC

Alyssa Schardong

EDFacts Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Federal Relay Service: 800-877-0996 (Voice/TTY)

From: Cathy Jones Parks
Sent: Tuesday, January 21, 2020 12:20 PM
To: EDEN Submission System
Subject: NM 1.21.20 call to support. Attn: Alyssa

Dear Alyssa,

Thank you for your assistance today. Per your request, please find attached Word printout of errors noted on Indicators 4A, 4B, 9, 10, 11, 12, 13 and 15.

Indicators 4A, 4B, 9, 10, 11, 12, 13 are not transferring narrative from EMAPs to report for FFY years prior to 2017.

Indicator 15: NM met target at 100%. EMAPs is not transferring target ranges from FFY 18 and FFY 19 in chart and also are indicating status as did not meet indicator.

Thanks. Cathy