complaints

Academic progress		
Concern	Location of information	
Show adequate academic proficiency and growth of the students	PF including the academic condition	
Provide a plan for implementing the academic condition placed on the school showing improvements in proficiency and growth	Academic condition form (document in Word)	
Show Special Education compliance	Determination letter	
Show compliance with the Attendance for Success Act and enrollment and disenrollment processes, including lottery procedures	Identify the students (no identifying information) disenrolled and process followed. Templates of letters and forms used	
	Identify lottery/enrollment procedures online	
	Email on Attendance Improvement plan	
Organizational and financial concerns		
Concern	Location of information	
Establishment of finance and audit committees	Show in minutes that it was established and agendas/minutes show that meetings were held	
Addressing audit findings	2023 released. Identify management response and identify corrective action from business manager	

Show that grants are being utilized and managed	Identify the existing grants, how they are being utilized and status
Establish a complaint policy at the school and provide a plan for addressing parent and student	Show Complaint policy location on website

Provide a plan for teacher mentoring	PED mentorship guidance (CSD to provide)
Ensure that the rights of teachers are being enforced	CBA procedures and identify process
Provide timely reporting and notifications to CSD and PED	Ensure new board member notifications are all provided and identify how condition documentation will be completed